



# CRC Feedback Survey

California Citizens Redistricting Commission

[WeDrawTheLinesCA.org](http://WeDrawTheLinesCA.org)



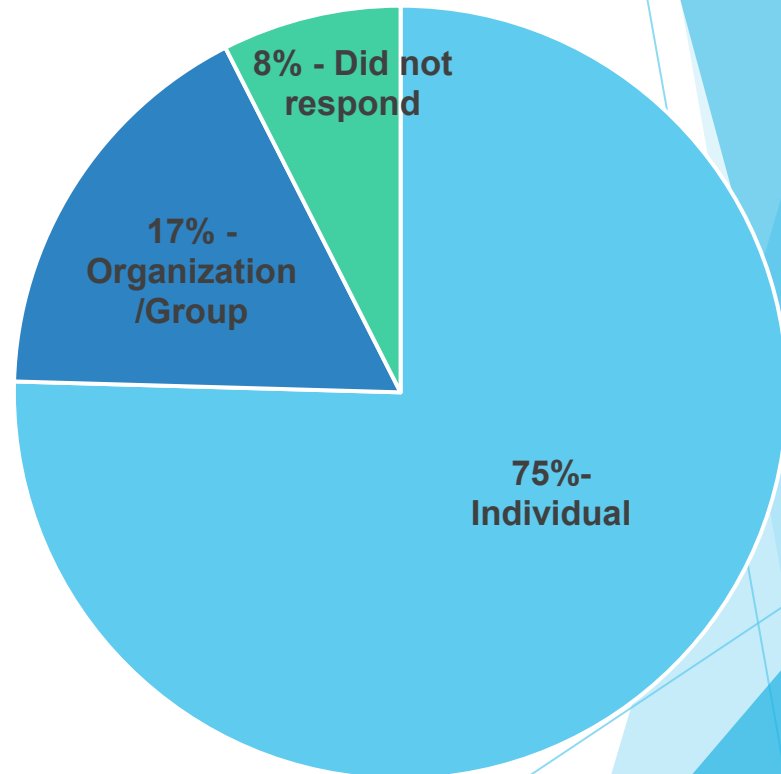
# CRC Feedback Survey

**Total Responses: 334**

**Representative to an organization/group: 57**

**Individual: 252**

**Did not respond: 25**



# How was the survey distributed

- Survey was sent to CRC email list (over 14K)
  - Original email on 1-24-22 with 27% open rate
  - Reminder email on 2-1-22 with 31% open rate
- Distributed and promoted via email by CRC staff and Commissioners
- Posted on CRC social media:
  - **Instagram:** Reached 155 accounts and had a total of 20 interactions
  - **Twitter:** 5 likes, 10 retweet, 52 engagements, 12 link clicks, and 2,110 impressions
  - **Facebook:** Reached 497 and had 39 interactions



# What County are you from?

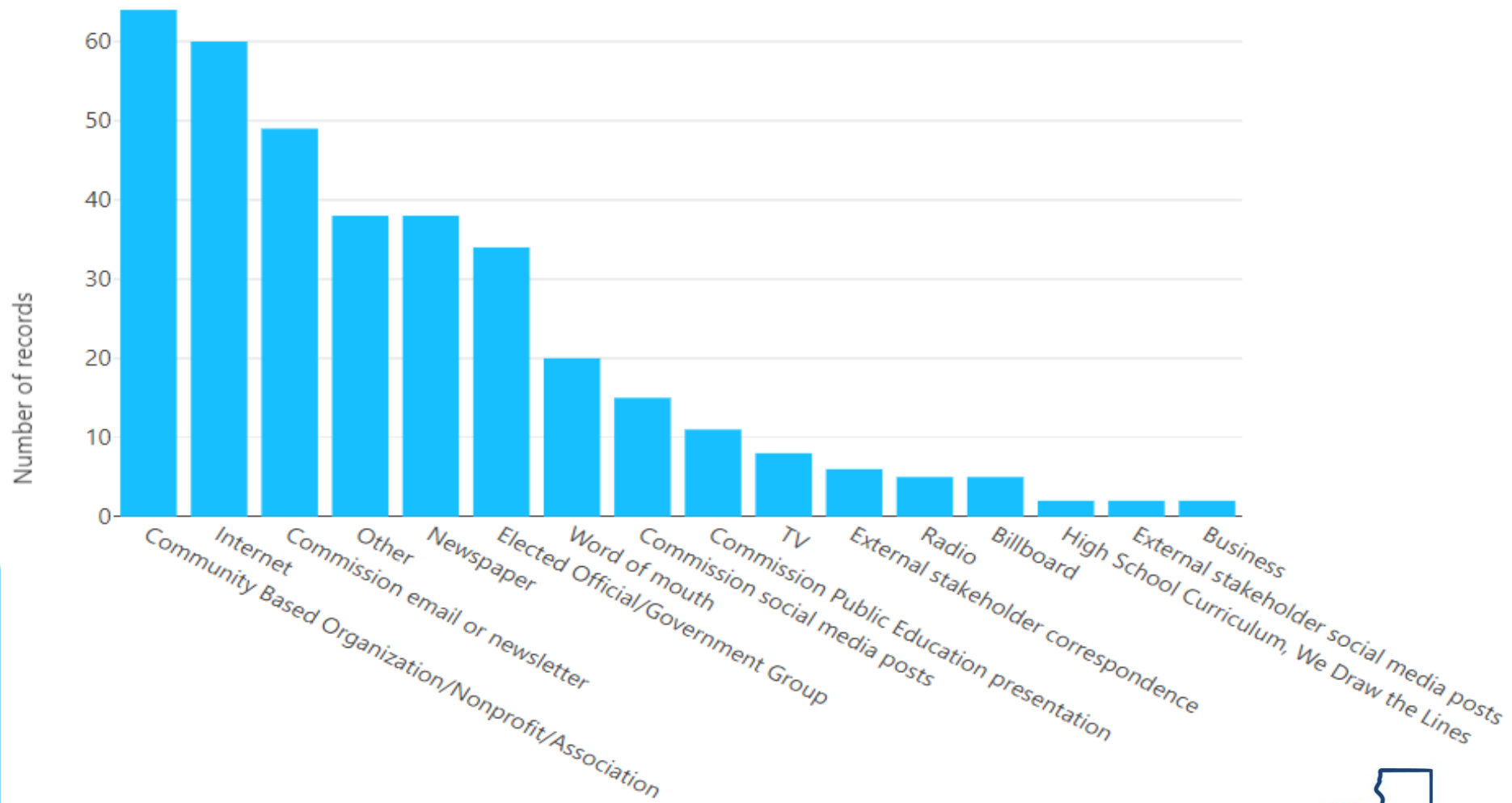
LOS ANGELES	62
SAN DIEGO	33
ORANGE COUNTY	31
RIVERSIDE	20
SAN BERNARDINO	19
SACRAMENTO	19
ALAMEDA	19
CONTRA COSTA	12
STANISLAUS	11
MONTEREY	9
FRESNO	9
Empty	9
VENTURA	8
KERN	8
HUMBOLDT	8
SAN LUIS OBISPO	7
EL DORADO	7

YOLO	6
SANTA CLARA	6
SANTA CRUZ	5
SAN JOAQUIN	5
MARIN	5
SONOMA	4
SOLANO	4
SAN FRANCISCO	4
NEVADA	4
BUTTE	4
TULARE	3
MENDOCINO	3
TRINITY	2
SISKIYOU	2
SAN MATEO	2
KINGS	2
YUBA	1

SUTTER	1
SIERRA	1
SANTA BARBARA	1
SAN BENITO	1
MONO	1
MERCED	1
MARIPOSA	1
IMPERIAL	1
DEL NORTE	1
CALAVERAS	1
AMADOR	1
Total	364

Received responses  
from 44 out of 58  
Counties

# How did you first hear about the 2020 Commission?

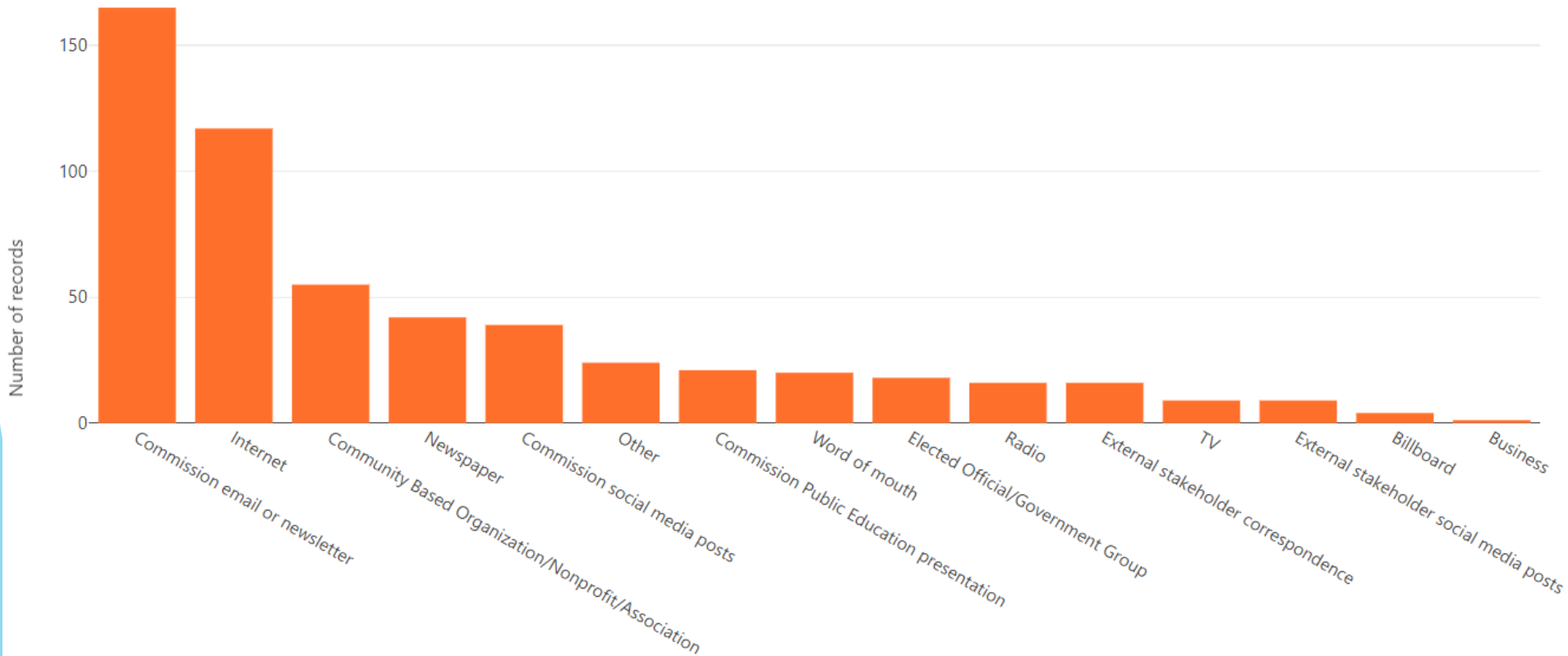


Other Included: applicant for Commission, participated in Census, participated in 2010, High School/Teacher, local political club. **Respondents were limited to a single response.**



# How Did You Stay Informed?

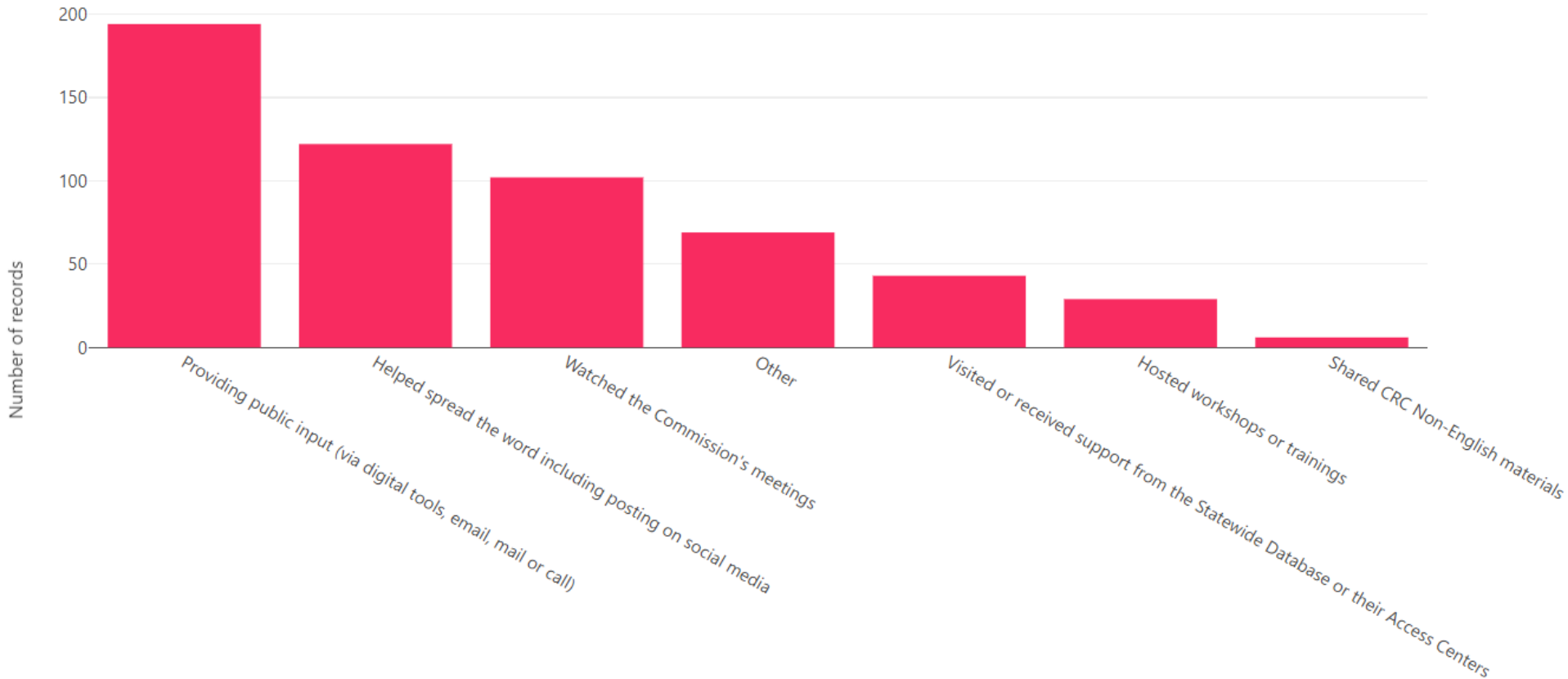
165



Other included: email, CRC livestream, local club, and a combination of some of the choices above. **Respondents could select multiple answers.**



# How Did You Participate?

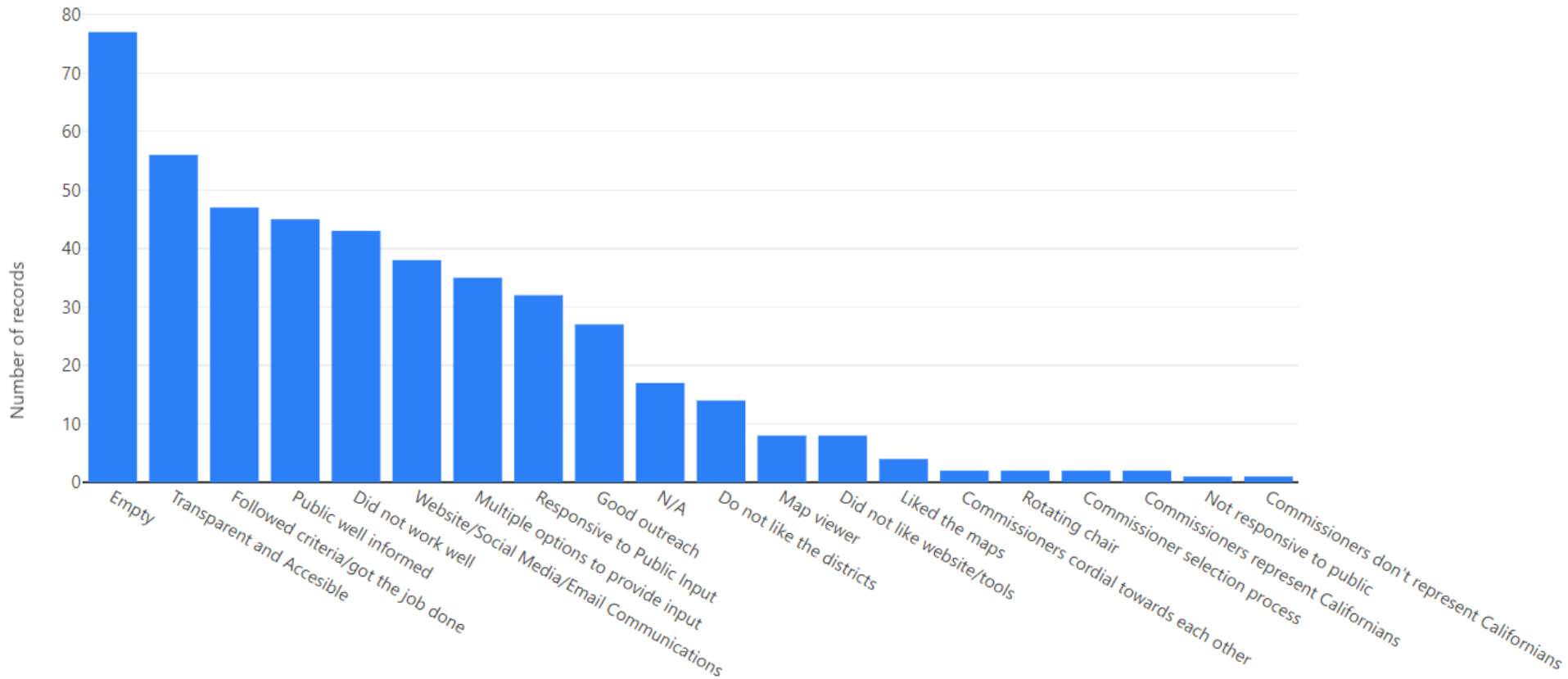


Other included: spoke on panels, tabling, walking precincts, applied to be a Commissioner, distributed public comment for a particular area as a part of education & observed the process.

**Respondents could select multiple answers.**



# What Worked Well about the Statewide Redistricting Process?



*This question had an open-ended response. Responses were grouped together by common themes listed above.*





# Details: What Worked Well about the Statewide Redistricting Process?

*Additional details below are from survey respondents:*

## **Followed Criteria/Got it done**

- Deadlines were met
- Maps were completed.
- Non-partisan and impartial

## **Public well informed:**

- Frequent communication
- Information updated regularly
- Clear instructions on how to participate
- Information widely available in multiple places: zoom, social media, radio etc.

## **Transparent and accessible**

- The whole process being transparent
- Liked the option to participate remotely
- Language access, interpreter, translations
- Watching the meetings online

## **N/A**

- Comment not related to statewide redistricting

## **Website/Social Media/Communications**

- Website was easy to use & well organized
- Helpful to have everything together in one place including public input to review.
- Ongoing email communications and newsletters were very helpful
- Easy to submit comments through the website

## **Responsive to public input**

- Felt heard by the Commission
- Commission made effort to solicit public input and made it easy for the public to participate

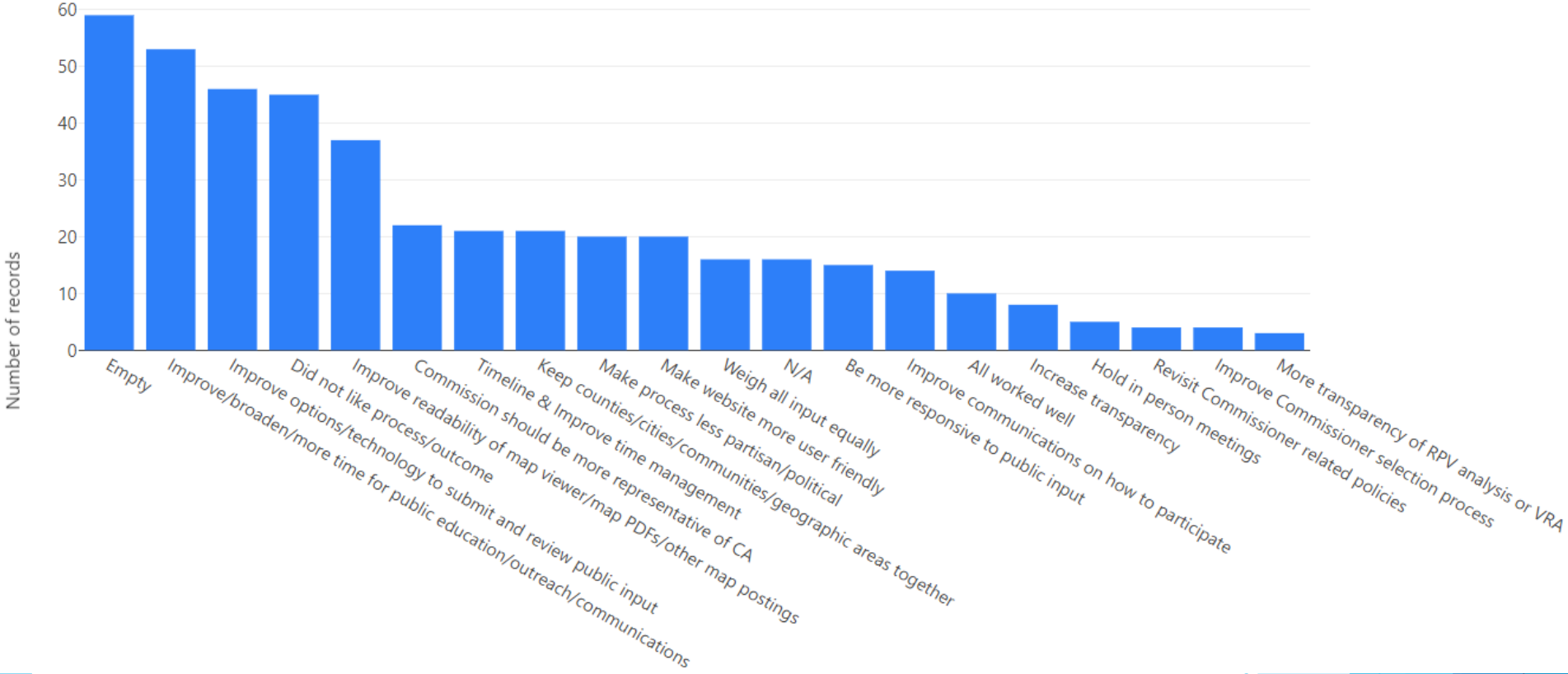
## **Good outreach**

- Liked outreach presentations
- Staff were responsive

## **Multiple options for public input**

- Good meeting times
- Appointments for public input and public presentations
- Various ways to submit input

# What Could Have Worked Better & Recommendations for 2030?



*This question had an open-ended response. Responses were grouped together by common themes listed above.*

# Details: What Could Have Worked Better & Recommendations for 2030?

*Additional details below are from survey respondents:*

## **Improve/broaden/more time for public education/outreach/communications:**

- Emphasis on equity and marginalized communities.
- More updates on schedule and times to participate
- Broaden outreach to additional sectors and start earlier
- More education on process

## **Improve options/technology to submit and review public input:**

### **-Submitting Input:**

- More meetings and longer time to provide testimony.
- Review timeline for input, ie gathering input at the beginning instead of throughout the process and reviewing three-day period at end of process.
- Restructure process for input during meetings reducing long waits and providing information to callers that they are in the queue and what caller they are.
- Continue with online options that make the process more accessible.
- Improve mapping tools
- Explore different approaches to gathering input, ie sending a survey to all Californians. Who the commission is gathering input from – individuals vs organizations

### **-Reviewing Input:**

- Analytical tools/data staff to help process all the input.
- Helpful for public to know how input was evaluated by commissioners - was certain input weighed more than others.
- Group input by geographic areas
- Process to weed out comments intended to favor or discriminate against an incumbent, candidate, or political party.

# Details: What Could Have Worked Better & Recommendations for 2030?

*Additional details below are from survey respondents:*

## **Map viewer & PDFs:**

- Better readability
- Better labeling of cities/counties, new lines vs current lines
- Was not clear what region the Commission is discussing on particular day based on postings
- Hard to see where particular city ended up in map viewer
- Better naming convention for district names that are easier to understand

## **Commission should be more representative of CA:**

- More Racial, Economic and Geographic diversity. Comments notes some geographies not represented, including rural areas.
- Political party – i.e. accurately reflecting breakdown of CA voters
- Helpful for Commissioners to have first-hand knowledge of California geography

## **Timeline/time management:**

- Revisit timeline and allow for more time for line drawing
- Increase time between when maps are posted and discussed
- Less live line drawing vs more presentation of work done offline
- Don't allow last minute changes
- Hard to follow along if not watching all meetings

## **Did not like process/outcome:**

- Did not like their district
- Did not like the process/criteria

## **N/A:**

- Comment not related to statewide redistricting



# Summary: What else would you like to share with the Commission? <sup>13</sup>

Approximately 60% of respondents answered this question. The responses included the following topics:

- Thanking the Commission for their work and a job well done – 30%
- Dislike of the maps/process – 53%
- Additional feedback or unrelated comments – 17%

**Additional comments not addressed in previous responses included:**

- Recommending the Commission have more time in the future
- Recommending the Commission have more members
- Recommending the Commission continue to focus on accessibility, like it did.
- Revisit public input appointment structure to reduce confusion and allow more participation by individuals

*This was an open-ended question.*

