

STATE OF CALIFORNIA
CITIZENS REDISTRICTING COMMISSION (CRC)

In the matter of:
PUBLIC INPUT MEETING

WEDNESDAY, MAY 12, 2021

4:00 p.m.

Transcribed By:
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APPEARANCESCOMMISSIONERS

Isra Ahmad, Chair
Linda Akutagawa, Commissioner
Jane Andersen, Commissioner
Alicia Fernandez, Commissioner
Neal Fornaciari, Commissioner
Patricia Sinay, Commissioner
Trena Turner, Commissioner

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Marian Johnston, CRC Legal Counsel
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Marcy Kaplan, Outreach Director
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TECHNICAL CONTRACTORS

Katy Manoff, Public Comment Moderator

LINE DRAWING TEAM MEMBERS

Karin MacDonald, Q2 Data & Research, LLC
Jamie Clark, Q2 Data & Research, LLC

Also Present:PUBLIC COMMENT:

Rosalind Gold, NALEO



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P R O C E E D I N G S

4:00 p.m.

CHAIR AHMAD: Welcome everyone, to today, Wednesday,
May 12th, the Public Input Design Subcommittee meeting.
Let's start with roll call.

MR. HERNANDEZ: Yes, Chair. Commissioner Ahmad?

CHAIR AHMAD: Here.

MR. HERNANDEZ: Commissioner Akutagawa?

COMMISSIONER AKUTAGAWA: Here.

MR. HERNANDEZ: Commissioner Andersen?

COMMISSIONER ANDERSEN: Here.

MR. HERNANDEZ: Thank you.

Commissioner Fernandez?

COMMISSIONER FERNANDEZ: Here.

MR. HERNANDEZ: Commissioner Fornaciari?

COMMISSIONER FORNACIARI: Here.

MR. HERNANDEZ: Commissioner Sinay.

COMMISSIONER SINAY: Here.

MR. HERNANDEZ: And Commissioner Turner.

Okay. She may be here shortly. You do have quorum,
Chair.

CHAIR AHMAD: Thank you.

And with that, let's move to the next agenda item,
which is public comment.

Katy, would you please help us guide public comment?



1 PUBLIC COMMENT MODERATOR: I surely can do that.

2 In order to maximize transparency and public
3 participation in our process, the commissioners will be
4 taking public comment by phone. To call in, dial the
5 telephone number provided on the livestream feed. It is
6 877-853-5247.

7 When prompted enter the meeting ID number provided
8 on the livestream feed. It is 92806284546 for this
9 meeting. When prompted to enter a participant ID, simply
10 press the pound key. Once you have dialed in, you'll be
11 placed in a queue. To indicate you wish to comment,
12 please press star 9. This will raise your hand for the
13 moderator. When it is your turn to speak, you'll hear a
14 message that says the host would like you to talk and to
15 press star 6 to speak.

16 If you would like to give your name, please state
17 and spell it for the record. You are not required to
18 give your name to give public comment. Please make sure
19 to mute your computer or livestream audio to prevent any
20 feedback or distortion during your call. Once you are
21 waiting in the queue, be alert for when it is your turn
22 to speak, and again, please turn down the livestream
23 volume.

24 And at this time we do not have anyone in the queue.

25 MR. HERNANDEZ: Right? We can wait a couple of



1 minutes just for the livestream to catch up.

2 PUBLIC COMMENT MODERATOR: Okay.

3 And we do have someone in the queue. I would like
4 to remind -- oh, and there is their hand. Thank you so
5 much. Go ahead. The floor is yours.

6 MS. GOLD: Good afternoon, Commissioner. This is
7 Rosalind Gold with the NALEO Educational Fund. My name
8 is spelled R-O-S-A-L-I-N-D, and the last name is Gold,
9 G-O-L-D.

10 And on behalf of the NALEO Educational Fund, I'm
11 calling in to urge the Public Input Design Committee and
12 the Commission as a whole to add at least one, and
13 possibly two more COI input meetings for L.A. County in
14 its proposed schedule. Together with other nonprofit
15 organizations, we've submitted a letter that basically
16 looks at the population of the different outreach zones.
17 And based on that population, we feel that there is a
18 documented disparity with respect to the number of
19 outreach meetings slotted for L.A. County and other
20 outreach zones. And we believe this disparity exists
21 even if you take into account the proposed L.A. County
22 group community of interest meeting.

23 We think this disparity is going to be exacerbated
24 by the complexity of the racial, ethnic, and linguistic
25 diversity of Los Angeles, as well as the large population



1 of low-income persons and persons with housing
2 insecurities. And the bottom line, our concern is that
3 because of the size and complexity of the issues facing
4 the county that the L.A. County COI input meetings are
5 going to run much longer, which could deter or create
6 barriers for participation by people in the Los Angeles
7 area.

8 The second point our letter makes is that we hope
9 that the Commission can clarify the scope and format of
10 both statewide and group COI meetings. What is the
11 vision of the Commission for these meetings? What is the
12 format going to be? We hope that the committee can
13 provide us with additional information. We do have some
14 questions about that.

15 I just want to, once again, thank the Commission and
16 all of you on the Public Input Design Committee for how
17 you've been so responsive to public input about the scope
18 of the public input meetings and the COI meetings. Thank
19 you for being thoughtful and responsive and happy to
20 answer any questions.

21 CHAIR AHMAD: Thank you for your comment.

22 Katy, do we have any additional callers?

23 PUBLIC COMMENT MODERATOR: We do not. That was our
24 caller for now.

25 CHAIR AHMAD: Great. And again, we'll have another



1 opportunity for public comment before we close out today.
2 So hopefully more folks can call in, in that opportunity
3 as well.

4 So moving right along the agenda. General
5 announcements, are there any general announcements from
6 the commissioners or staff at this point? Seeing none.

7 Moving right along to the next agenda item in which
8 we would continue our discussion about developing the
9 design for the community of input sessions. So just for
10 context, all of our meeting material can be found online
11 under the 5/12/21 Public Input Design handout. There are
12 three handouts posted for today's discussion.

13 The first handout outlines a few questions that came
14 up during the last meeting as well as during the full
15 Commission meeting as well. That same document outlines
16 that we do have a presentation or conversation led by the
17 line drawers to speak to their perspective and Lessons
18 Learned from previous experiences.

19 We also have a recommendation from the Language
20 Access Subcommittee, which is also in a separate document
21 that is posted for today's documents as well. So the
22 Language Access Subcommittee will lead that conversation.

23 For this meeting's handouts, we have also reposted
24 the schedule that the full Commission gave a thumbs up
25 for. So the full meeting schedule; that includes the



1 full CRC business meetings, as well as the currently
2 scheduled communities of interest input sessions. That
3 schedule is posted for your convenience so that you all
4 can reference it in this conversation if need be.

5 Before we jump into that first document of
6 discussion items. I just wanted to check in with the
7 rest of the Commissioners. Are there any other items of
8 discussion that folks want to bring forward that we can
9 include in that document? No. Okay. So if you think of
10 something while the conversation goes on, please don't be
11 shy to bring it up, and I'll just make sure to keep a
12 running list of all of the questions that do come up so
13 that we can answer them as we go through this meeting,
14 and then if we need to include it in the agenda for the
15 next meeting as well. Does that sound okay? Yeah.
16 Okay.

17 So one of the first questions listed out here, which
18 has been carried over for several meetings now and we've
19 had conversations about this question is how long do we
20 want each presenter to be given to provide their public
21 input? We thought it would be helpful -- when I say we,
22 Neal and I -- in our conversations to focus our
23 discussion just on the June 10th meeting, given that it
24 is the first meeting coming up for COI input opportunity
25 and it is in a virtual setting. So that part is very



1 clear for us moving forward. I'm sure you all are
2 keeping close tabs on all the changing COVID 19
3 guidelines at the state level. So we wanted to make sure
4 that we can actually focus our conversation on something
5 that we have some tangible guidance for at this point.

6 So jumping into that first question, I wanted to
7 open the floor for discussion. And of course, Neal, if
8 I'm forgetting anything from our planning conversations,
9 please go ahead and chime in.

10 COMMISSIONER FORNACIARI: Yeah, I think we've just
11 kind of captured what we've already touched on a few
12 times. You know, that we talked about giving everyone
13 three minutes potentially for a six-hour public input
14 time, which if they all took exactly three minutes, that
15 would be 120 folks who could give us public input.

16 So I mean, this is kind of what we were -- what we
17 had captured from the initial discussion. And again, we
18 just want to look at the -- focus just on our first
19 meeting because we know it's virtual. After that first
20 meeting, we have another Public Input Design meeting
21 before the second statewide public input meeting session.
22 And then that will give us an opportunity to revisit with
23 what the plan is after we've had a run through the first
24 time around.

25 Andrew, I don't know if -- I mean, I know we have



1 this thing in a nice linear order here, but I don't know
2 what Andrew or Jamie want to talk about might also kind
3 of inform this decision. I guess I'm jumping ahead, so
4 sorry. But I just open it up to you two if what you're
5 bringing to the table would inform our thought process on
6 this.

7 MS. MACDONALD: Hello, Commissioner. Do you mind --

8 COMMISSIONER FORNACIARI: Oh, Karin. I didn't see
9 you there. My apologies.

10 MS. MACDONALD: No, that's okay. That's okay. And
11 I hope it's okay with my colleagues if I take the first
12 stab at answering your question. Is that all right with
13 everybody? So thank you very much for inviting us to be
14 here. We're very happy to tell you what's on our mind.

15 So we had a brief conversation with the Executive
16 Director earlier about potential scenarios with the input
17 meetings and a few issues came up. One was whether the
18 input -- and they will, I think, factor into a lot of the
19 conversations said that you have if you feel like they're
20 important to discuss. One was whether it might be
21 possible to not just have people call in but actually see
22 people. So basically have more of a Zoom presence -- a
23 virtual presence and whether people might be able to
24 share their community of interest perhaps or let us know
25 in advance whether or not they have submitted a map of

1 their community that we as line drawers might be able to
2 pull up for you so that you can then view it.

3 So that's one thing that that we were talking about
4 a little bit and that we wanted to bring to your
5 attention in case you have not discussed this. And with
6 respect to the three minutes, I think if you have
7 somebody who needs interpretation services, then you may,
8 of course, want to reassess that. And perhaps you might
9 want to know in advance that maybe two or three speakers
10 from now there may be somebody who needs interpretation
11 services, because that way you can make sure that the
12 interpreter is ready to go.

13 In particular, if you're really looking at 120
14 people in in those hours, because that's how you can kind
15 of streamline things a little bit and perhaps shave off a
16 few minutes overall and make things a little bit -- just
17 a little bit more smoother for everyone.

18 And that, of course, gets us into this idea of
19 perhaps have a scheduling system where people can sign up
20 so that they know six hours, of course, is a long time
21 for people to sit and wait for their name to be called.
22 So if there is a way for people to be able to estimate,
23 hey, I'm going to be on at six or I'm going to be on at
24 eight, I think that's very helpful.

25 And yeah, so we had -- we had a few ideas like that



1 and perhaps if we can participate throughout this
2 meeting, there are other items we would be very happy to
3 discuss with you.

4 COMMISSIONER FORNACIARI: Yeah, those are all great
5 ideas. And we have been -- Isra and I have been talking
6 about them and Patricia and I talked about them, and the
7 committee has talked about them. You know, we -- I think
8 I would love to have a queuing system or sign-up system a
9 way that we can schedule folks a way that they could
10 provide input ahead of time that we can call up and look
11 at. I think all those are great ideas that we'd love to
12 have.

13 I'm not sure we can be ready for that. Maybe those
14 are more goals for a couple meetings down the road rather
15 than the one coming up on June 10th. But we did meet
16 with Alvaro on this. We talked about seeing -- they're
17 not staffed up yet but have Marcy and her team look at
18 the opportunity to put together a queuing system. Great
19 idea.

20 COMMISSIONER ANDERSEN: Yeah.

21 MS. MACDONALD: And we're here to help, however we
22 can. Also, another idea might be to do a dry run. I
23 know we had the workshop, the line drawing workshop, a
24 while back. And if the Commission would be open to that,
25 we'd be happy to just find an hour or two and just



1 practice and just see what the flow might be for the
2 input meeting before we do it. And we might -- even if
3 we're not completely up and running with the queuing
4 system and everything, we might be able to still
5 streamline things a little bit before we go completely
6 live, in particular with a statewide meeting.

7 COMMISSIONER FORNACIARI: Okay. Alicia, and then
8 Trena.

9 CHAIR AHMAD: Trena was first.

10 COMMISSIONER FORNACIARI: Oh, Trena. I'm sorry.
11 Trena.

12 COMMISSIONER TURNER: That's okay. Thank you. Yes.
13 So I wanted -- I know we may have a little more
14 discussion, but on the agenda for the three minutes.
15 We've talked about that for a while. So I did want to
16 propose that we accept the recommendation of the three
17 minutes initially. And I loved when, in conversation, we
18 talked about perhaps being able to revisit it at a later
19 time, but to set initially three minutes per input -- per
20 comment, I think would help us move along in our plans
21 for that.

22 And I'd love, even based on the public comment
23 received today, to have a discussion at some point over
24 if that is any different, based on if it's a coalition or
25 a larger group or a full map, et cetera, but for now, I

1 think three minutes is what I'd like to propose.

2 And then while I'm talking, the other part of that
3 is, is that on the language axis, there is technology
4 that allows translation at the same time that the
5 individual is speaking. And I'm wondering if we have
6 considered utilizing that so that we're not automatically
7 needing to double the time on all interpretation.

8 COMMISSIONER FORNACIARI: Marian, are you going to
9 respond to that?

10 MS. JOHNSTON: Yes, under Bagley-Keene, if someone's
11 using an interpreter, you've got to double the time
12 anyway, it's a requirement. So it wouldn't save you any
13 time and it would be hard for the closed captioner to
14 catch up with what's happening with two at once.

15 COMMISSIONER FORNACIARI: Okay.

16 COMMISSIONER TURNER: I wonder if you could say more
17 about that, two at once because they should be saying the
18 same things. What does that mean; the close closed
19 captioner needing to capture two at once?

20 MS. JOHNSTON: Well, when you did your Spanish one,
21 you had Spanish closed captioning as well. I didn't know
22 if that's what you were envisioning, or you just want to
23 have the English closed captioning.

24 COMMISSIONER TURNER: Yes. And what I'm thinking
25 of -- and Marian could be but let me just state what I've



1 experienced -- is that as the person is speaking in
2 whatever the non-English language is -- I'm a monolingual
3 English speaker -- so as that's being done, I'm able to
4 hear in English while they're speaking in whatever the
5 different language is. And so the interpretation,
6 whichever way it's going to be, I wouldn't necessarily
7 think it needed to be interpreted two different times
8 because then that would be problematic if they're saying
9 something different. So that's what I'm trying to think
10 through.

11 But I did hear you say Bagley-Keene is going to
12 require -- that needs to be looked at. Okay.

13 MS. JOHNSTON: And I don't know how it would work
14 with Zoom. You'd have to have different earphones --

15 COMMISSIONER TURNER: No.

16 MS. JOHNSTON: -- going to each person, whether they
17 want Spanish or English, if you were doing them at the
18 same time, and I don't know how that would work the Zoom
19 system.

20 COMMISSIONER TURNER: Yeah, it does work on a Zoom
21 system where there is technology, there's a button that
22 you push based on if you are either monolingual, if you
23 are Spanish only or whatever only. And it's just
24 technology again, and there's not different -- it happens
25 that -- somebody would have to do the technology behind

1 it, but I've sat through the presentations and know that
2 it just continues to flow.

3 I see perhaps Cecilia and Marcy both waving their
4 hands. They probably know all about the technology.

5 COMMISSIONER FORNACIARI: So Marcy --

6 OUTREACH DIRECTOR KAPLAN: So we have looked at some
7 of this research. So there's two types of
8 interpretation. There's simultaneous, which is like I'm
9 talking and as I'm talking, there's the translator
10 talking and then consecutive, which is, I would say, a
11 sentence and then pause and the interpreter. So I
12 think -- and maybe this is more in the Language Access
13 discussion -- they're looking at it as simultaneous
14 because that could be done on the same Zoom line if we
15 did -- I'm sorry, consecutive. If it was simultaneous,
16 it would require an additional Zoom line. And so we've
17 talked with the VSS about some options on ways to do
18 that. And then it also requires two interpreters to do
19 simultaneous because it's -- to allow for breaks.

20 So there's just some additional factors if you want
21 to -- and costing to look at if you're doing it
22 simultaneous versus consecutive.

23 MS. GOMEZ REYES: And just to add to what Marcy is
24 saying, there's pros and cons, obviously, but for
25 simultaneous, I think it works better when it's a English



1 only conversation because the non-English speaker could
2 just listen to that translation. But when it's a public
3 input meeting, everybody can hear the translation too,
4 just also to understand both sides, if that makes sense.
5 So it's all transparent. So I think for purposes of
6 public input, it may be beneficial to do a consecutive
7 rather than a simultaneous, if that makes sense.

8 COMMISSIONER FORNACIARI: Okay. Okay. Alicia was
9 next in the queue, but are we continuing this
10 conversation or are you saying something different, Jane?

11 COMMISSIONER FERNANDEZ: This is the same.

12 COMMISSIONER FORNACIARI: Okay.

13 COMMISSIONER FERNANDEZ: With the consecutive,
14 couldn't it just be you're listening? The person who's
15 speaking is speaking in whatever language, the non-
16 English language. And then the closed caption is in
17 English. So that would be you can listen to one language
18 or read it in English. And that would be it's a
19 simultaneous version. Unless it's a different scale.
20 But that's what they do at the U.N. And actually, they
21 have it in, I think, it's in French and English written
22 and whatever is listening in different languages. And it
23 happened simultaneously because otherwise it was just
24 entirely too long. And as Commissioner Turner is saying,
25 this technology is out there. We're not the first to

1 come up with this.

2 But there is a Bagley-Keene issue about this, I
3 guess, so we need a little interpretation. So I would
4 recommend that this be given to our -- but that part of
5 it, the legal part of it be given to our legal staff and
6 that we do -- this is a very important topic but can
7 we -- we should move this in to say the language portion,
8 because this is a very important.

9 COMMISSIONER FORNACIARI: Right. Does the Language
10 Access Committee have a -- I mean, you have a
11 recommendation for this already, right? Is that right,
12 Alicia?

13 COMMISSIONER FERNANDEZ: Yes, we do. And as Marian
14 stated, it's very explicit in the Bagley-Keene that it
15 says you get twice the length, it's in there. So it's
16 not like there's a gray area that it's double the time
17 for interpretation.

18 COMMISSIONER FORNACIARI: Okay. Okay. Go ahead,
19 Alicia.

20 COMMISSIONER FERNANDEZ: Thank you. Just a couple
21 of comments. And Karin reminded me when she was talking
22 about if you've already submitted a COI, I just want to
23 make sure -- there seems to be like some thought process
24 that if you provide input during our public input
25 sessions, for whatever reason, that has more weight than

1 if you provide it through our COI tool. I just want to
2 make sure that everyone understands it's an equal weight.
3 If you provided your input either in writing through
4 email or through our Community of Interest too, it's the
5 same way as if you come and present it through one of our
6 public input meetings.

7 So it's not that I want to discourage people from
8 coming, but I'm just letting you know it's so much more
9 convenient to do it in Communities of Interest tool. And
10 also, to, again, reemphasize that there is no additional
11 weight for providing your input during a public input
12 meeting versus the other mechanisms that we have
13 available.

14 And I just want to also note that we will need a
15 little bit of time in between each comment because it's
16 not going to be like three minutes and the next one's up
17 because you've got Q and all that. So I mean, it'd be
18 great to have 120, but I think that we're going to have
19 to allow for some time in between.

20 We already talked about interpretation has to be
21 twice the length and yes, for closed captioning we were
22 only envisioning having that done in English, not in the
23 different languages. And that's the purpose of having an
24 interpreter so we can close caption in English. Thank
25 you.



1 COMMISSIONER FORNACIARI: Linda?

2 COMMISSIONER AKUTAGAWA: I think I'd like to address
3 what Trena was talking about, and maybe this is the
4 clarification. I know, like, for example, individually,
5 like what we're doing right now, if we're on Zoom and
6 let's say that each one of us spoke different languages
7 and we're trying to understand each other. Yes, there is
8 technology that we can press to have it simultaneously --
9 it'll translate what, like, if I'm speaking and somebody
10 else is trying to understand what I'm saying, they could
11 have on their Zoom, the simultaneous translation come up
12 and it'll look like basically closed captioning.

13 But because of the way our meetings work, it's not
14 like we can have multiple languages and people could just
15 press, I want it in this language on the Zoom, because
16 they're not really technically on Zoom, they're watching
17 livestream, and so that would mean that in this case VSS
18 would have to set up multiple Zoom lines for various
19 languages, which then exponentially not only increase the
20 cost but make things a lot more complicated.

21 And these are the kind of, I guess, issues that
22 Alicia and I have been working through because we've been
23 trying to figure out -- I mean, we know that there's this
24 technology there, but we've been trying to figure out
25 what's the best way. And what we ultimately ended up



1 realizing is that there's all these multiple streams of
2 basically separate Zoom lines that we have to set up
3 that's going to do the translation in each of those
4 languages. And if we're talking about twelve, we're
5 talking about twelve zoom lines, essentially that then
6 VSS has to setup. So it does become much more
7 complicated.

8 And so yes, the technology's there. It is simpler
9 if it's just a straightforward Zoom meeting like what
10 we're having and anybody who wants to listen in can just
11 join in on the Zoom, but it's not quite as
12 straightforward as we think it is. And then plus, with
13 the recording and all the kind of things that we do, it
14 makes things much, much more complicated.

15 COMMISSIONER FORNACIARI: Do you want to keep going?
16 Sorry, I apologize, I --

17 CHAIR AHMAD: Oh, no, no, no. This is a good
18 conversation. No, no, no. Absolutely not. And you're
19 right. I do tend to think in a linear fashion, but
20 bringing in the line drawer's perspective at this point
21 was very appropriate. And I hope you all can continue to
22 chime in as we continue our discussion to speak from your
23 experiences on this so far.

24 So if we're thinking just about June 10th, are we
25 okay recommending to the full Commission to start with

1 three minutes? Yeah. Nods. No.

2 COMMISSIONER TURNER: Yes.

3 CHAIR AHMAD: Okay. Okay, cool. Then we can move
4 forward to the next question that we had in terms of just
5 the length of time for the June 10th meeting.

6 As you recall, on the proposed meeting dates, none
7 of the input meetings have any time tied to them because
8 we weren't sure when developing that schedule what time
9 frame we would be hosting these meetings and how long.
10 So I just wanted to point to that document that Neal and
11 I put together. We based this off of conversations that
12 we've had in this meeting, as well as a full Commission
13 meeting, but wanted to open that up to everyone on this
14 call to really chime in on what you think is appropriate.

15 And then also, I would actually really like to lean
16 on the team as well to understand what is all realistic
17 in terms of the planning for us to even host X hours
18 amount of meeting, if that makes sense.

19 So just opening the floor up for that conversation,
20 I see Linda and then Patricia and then Alicia.

21 COMMISSIONER AKUTAGAWA: So I want to just
22 completely support the idea of some type of appointment
23 or queuing system. I think, one, that makes it --
24 there's a few kind of benefits to it. One, I think it
25 allows people who want to make a comment to know what

1 time that they would be up. Because if anyone's ever
2 tried to make any kind of comment and you end up for
3 hours sometimes and you just never know and sometimes
4 something comes along and then before you know it, you
5 might have missed your turn, and it's very frustrating.
6 I think if you give them that kind of time frame, then
7 that makes it easier.

8 I think also to the comment that Rosalind Gold from
9 NALEO made about the idea that -- or encouraging us to
10 consider adding more meetings in L.A., what the queuing
11 system or the appointment system will also enable us to
12 understand is as appointment times fill up, we may
13 quickly realize that yes, we don't have enough and we
14 need to quickly try to keep adding some more so that
15 there will be additional meetings in different regions
16 because -- and this is a conversation that -- from the
17 Language Access Committee we did also have is, we're
18 making guesstimates, I guess, as to how many comments
19 that we may -- or not comments, excuse me -- how many
20 public -- how much public input we're going to get from
21 how many different people. And we're making some
22 estimates as to, let's say, for example, in a one-hour
23 time frame, if we're giving six minutes for somebody who
24 needs interpretation, we're thinking, okay, then that
25 should give us ten people. But we also have to allow

1 time for people to transition, whether they're making an
2 interpreted comment or even if they're speaking in
3 English, there's still going to be that transition. And
4 so that ten, for those who need interpretation, is going
5 to come down to possibly nine.

6 And then if you think about the same with those
7 speaking English, ideally you would think, okay, a three-
8 minute speech, that means we could do twenty. That
9 actually may come down to eighteen, maybe even seventeen
10 comments in that time frame. And what we're going to
11 quickly realize is maybe that isn't enough time and then
12 that'll help us estimate, one, how much time we can all,
13 I think -- excuse me -- realistically hear in a time
14 frame. And then do we need to add additional dates?
15 Because, going nine, ten hours, we'll listen, but at some
16 point, we're going to -- our brains are just not going to
17 be able to take it anymore.

18 And so that's why I would just advocate that as we
19 think about that, we also think about if we use an
20 appointment system, it may help us to estimate how much
21 time we do and then how many we can get per day. And we
22 may quickly realize we don't have enough meetings.

23 CHAIR AHMAD: Thank you for that. Patricia and then
24 Alicia.

25 COMMISSIONER SINAY: I think, yeah, the time frame



1 that you all have put in there, I didn't know if one of
2 the questions you were asking is what the actual times
3 and just in having done focus groups recently on Zoom
4 with families and yeah, you've got a mixture here of
5 people who want it -- and we've been hearing this from
6 public comments -- people who want it during work hours
7 and people who want it in the evening hours.

8 And so I know last time I think they started all of
9 them at 5 or 6 because that was what was -- but I think
10 the 4 o'clock time -- 4 to whatever kind of makes sense
11 because you've got that overlap of the of the two
12 different communities.

13 CHAIR AHMAD: Great. Thank you. Alicia

14 COMMISSIONER FERNANDEZ: Yes. Thank you. I'm going
15 to respond to kind of Linda's comment regarding the
16 public comment of wanting more meetings for L.A. Just a
17 reminder, I'm going to put my money on most of the
18 meetings are going to be virtual. So at any time can
19 anyone from any part of California set up an appointment,
20 regardless of if it's in zone A, B, C, through K. So
21 just a reminder for that. And then I'm good with the
22 hours.

23 Again, I'm thinking of this virtual environment. I
24 don't necessarily think we need to start as late as 4.
25 We can actually probably start earlier because it is



1 virtual and you may have -- especially, like on Saturdays
2 or Sundays, if that's the -- if that's some of the dates
3 that we have, maybe those would be earlier. But I
4 honestly think that if we start at 2, we might still have
5 some good response based on this virtual environment that
6 we're in. And I'm good with six hours.

7 And then the other question you had in there is
8 should we extend the meeting based on the number of
9 people in the queue? And actually, Language Access, we
10 discussed that this morning and I mean, our opinion is
11 that you need -- whoever is in the queue, you've got to
12 listen to them. The last thing I want to do is tell
13 someone, sorry, time's up, call again, check our
14 schedule. Again, if it's 100 people, we might have to
15 revisit with the queue.

16 Or maybe, as Commissioners, we decide to take
17 shifts. Maybe some of us do the first three hours or
18 four hours and somebody else does the next set of hours
19 so that we are fully energized, which I know we'll be
20 fully energized because I've seen us work longer hours
21 and we're all fully energized. So just throwing out some
22 different options.

23 COMMISSIONER FORNACIARI: So if I can just comment
24 on that real quick. So I mean, Isra and I were focusing
25 really on the meeting on the 10th, the first meeting and

1 we didn't expect that there would be a queuing system in
2 place at that time. And one thing that they didn't have
3 last time are other ways to provide -- I mean, they
4 didn't have the COI tool, right?

5 So part of the question for the 10th, we were
6 wondering, assuming we don't have a queuing system, is do
7 we want to just make a hard stop after six hours for that
8 meeting? With meetings that we have a queuing system, I
9 mean, I envision, I guess, that we would allow -- assume
10 everyone takes four minutes. If they need
11 interpretation, they'll take eight -- or whatever the
12 number is, to allow transition time and that kind of
13 thing -- and we allow that many people to sign up for the
14 meeting and we let everybody that got in the queue speak.

15 I mean, I don't know, but just think about this
16 first meeting. How are we going to manage that? And I
17 don't know, maybe Marcy's going to say, Oh, no, we'll
18 have a queuing system by then. Sorry to put you on the
19 spot, Alicia.

20 COMMISSIONER FERNANDEZ: If we don't have a queuing
21 system, I think, like, right off the bat, whoever calls
22 in first -- and maybe upfront, we say we're going to take
23 the first 120 callers, right? But I would like for there
24 to be some way for either our staff or Katy or Kristian
25 to be able to kind of go through those 120 people and let



1 them know, okay, your number 1, your number 2, so that
2 they kind of have an idea of where they are so that they
3 don't have to wait like the six hours before it's finally
4 their turn.

5 So I'm not sure how that would look. And maybe we
6 need to go back and talk to our videographer and our
7 staff and whatever resources we have, but I honestly
8 don't want people having to wait -- unless they want to,
9 of course, that's great if you want to listen to all of
10 the feedback -- for them having to wait six hours to
11 finally get to their turn. I mean, if they've got to --
12 if they've got to wait an hour because we're running
13 behind, I'm not -- that's okay. I wait sometimes an hour
14 at the doctor's office, so that's okay, but longer than
15 that -- I just want to try to be a little bit more -- I
16 forget what the word is -- but just more respectful of
17 their time.

18 CHAIR AHMAD: Great. Thank you. So I've got Fredy,
19 Patricia, Trena, and then Alvaro. Yes.

20 MR. CEJA: Yeah. Thank you. So if we are going to
21 use a registration system, it might be as simple as just
22 emailing in to reserve your spot, and then I can create a
23 page on the date of the meeting that says, speaker order,
24 and then just list out the individuals so they can see
25 physically where they are in line in queue. But also, I

1 think it's important to -- and if we can get Kristian to
2 do this -- when you're watching live, there's always a
3 message at the bottom of the screen. You can always say,
4 for immediate input, please log on to
5 drawmycaliforniacommunity.org and you don't have to wait
6 in line. But also, saying that throughout the meeting
7 every thirty minutes so that folks that are waiting in
8 line and maybe have gone past two hours and have to get
9 back to their kids or their family can just log on and
10 provide that same input.

11 CHAIR AHMAD: Okay. Thank you, Fredy.

12 Patricia?

13 COMMISSIONER SINAY: Yeah. Can't we just use
14 SignUpGenius? That's a really easy tool that schools use
15 all the time and everybody else and it's free and people
16 can sign up for their time. I mean, I don't know if
17 there's any legal reason we can't use it, but it's a
18 quick and easy tool to use. And then the person also
19 gets a reminder that says, hey, you signed up for this
20 time and stuff and gives them all the information they
21 need.

22 CHAIR AHMAD: Thank you for bringing that to our
23 attention, Patricia. Trena, and then Alvaro.

24 COMMISSIONER TURNER: Yep. A close one for sure to
25 Patricia and to Fredy. Definitely want to utilize any



1 type of appointment system. SignUpGenius is one that
2 works wonderfully. And also, something was stated a
3 minute ago; I never want to get to the point of telling
4 people, well, it's too late, just call back a different
5 time.

6 So we need to put something in place where either
7 people can't get into the queue with the message that
8 says, please go to our DrawMyCACommunity.org or we need
9 to say how many slots and then we're -- I don't want
10 people to get to the end of our time and then they've
11 waited. So whatever we need to do to avoid that, either
12 give out 150 slots letting them know which numbers,
13 whether we're able to put them in a queue and block the
14 queue to so many numbers. I think there is, also,
15 probably a way to do that, to only allow X number of
16 people in, and then have a recording directing people to
17 the COI tool.

18 And again, I think as much as possible, if we keep
19 saying, equal weight, please do utilize that tool, I
20 think -- I don't know if people will or won't trust it,
21 but I'm hoping they will so that, at their convenience,
22 they can submit their public input and we will not have
23 to penalize them by having them wait a long time in a
24 queue somewhere. So I like the appointment system, and I
25 think that if we need to take shifts, we can probably

1 look at that too or just do what we typically do when we
2 have to have a break, refresh, come back and get back at
3 it. But I want to make sure that we don't lose people
4 that have waited for us and with us for hours at the end.

5 CHAIR AHMAD: Great. I see Marian's hand up and
6 want to give her space for some legal guidance.

7 MS. JOHNSTON: All right. Just two comments on
8 that. If you have a sign-up list, you have to make it
9 clear to people they do not have to use their real name.
10 They could use a makeup name or a number or something
11 like that since you have to be careful that people are
12 not required to identify themselves.

13 And the other thing is, under public comment, Trena
14 is right, you need to allow everybody who wants to speak
15 at a meeting to speak. The only way you can limit it, if
16 there's a number beyond what you anticipated is to reduce
17 the time and say to people, for instance, you have one
18 minute to speak and then you can submit the rest of your
19 comments through the COI tool or by email. But you can't
20 just arbitrarily say, we're not taking any more of those
21 who have called in.

22 CHAIR AHMAD: Thank you, Marian, for bringing that
23 to our attention.

24 I have Alvaro, Marcy, and then Jane.

25 MR. HERNANDEZ: Thank you. I will go by Bob now

1 since I don't have to provide my real name. I just
2 wanted to point out a couple of things. I had a brief
3 conversation with Kristian in regard to the queueing
4 system. They do have a queueing -- I don't know if you
5 want to call it a system, but it's through Zoom. It's
6 the one that we currently use, where, as people call in,
7 they get placed in the queueing system. We will have to
8 do some additional research on how to integrate the
9 whatever queueing system is out there with the
10 capabilities we have through the Zoom feature.

11 As far as setting up a time and giving them a
12 specific time frame to provide the public input, again, I
13 don't know if that's possible. We'll have to look into
14 that, but I just wanted to make sure that you were aware
15 that we can currently use the queueing system that has
16 been used during the Commission meetings, where, as
17 people call in, they're in the queue, and they are in
18 line, basically.

19 So you can't get ahead of anybody unless you called
20 before they did. Or actually, when you raise your hand
21 is when you get called on, I should say. So you could be
22 in the queue, but you're not connected until you raise
23 your hand.

24 CHAIR AHMAD: Great. I saw Marcy, Jane, Alicia, and
25 then Patricia.

1 OUTREACH DIRECTOR KAPLAN: I just had a couple
2 clarifying questions. Andrew, you had, in a previous
3 meeting, named a queuing website that I wrote in an email
4 and now I can't find it. So if you could share that or I
5 can email you after it, I think it was you. Or I'll look
6 in my email again. Maybe it wasn't you. Someone had
7 mentioned -- sorry.

8 And then just secondly, Marian, just to follow up
9 questions for you. For the time allowing everyone to
10 provide comment. And if folks who have an appointment,
11 if they're getting three minutes per se, but then we end
12 up having a bunch of people at the end, do they all have
13 to have the same three minutes or could the time be
14 shortened --

15 MS. JOHNSTON: You can shorten the time.

16 OUTREACH DIRECTOR KAPLAN: -- of the additional
17 folks? Okay.

18 CHAIR AHMAD: Jane, Alicia and then Patricia.

19 COMMISSIONER ANDERSEN: Thank you. These are
20 following on a few of the ones that have happened so far.
21 Just a quick one back to Alvaro. Yes, there's a queue
22 that exists right now. But do the people have any idea
23 where they are in the queue? Like, what number? They're
24 just --

25 MR. HERNANDEZ: No, they're not. They're not given

1 a number. It's just whoever's next in line is with the
2 raised hand will go next.

3 COMMISSIONER ANDERSEN: Yeah. So you'd be calling,
4 and you have no idea where you are? The idea is to make
5 it convenient for the people calling in, they know when
6 they're going to be on, so they aren't locked into
7 sitting there through the whole meeting. Is my
8 understanding of the advantages of the queuing system,
9 it's really for the public.

10 So also just for our own heads here; if we're saying
11 three minutes per person and there's no in-between,
12 everything goes perfectly, that would be twenty people an
13 hour, six hours. That's 120 people. That's where the
14 120 comes from. As Neal did before, which I was kind of
15 thinking, let's say four minutes that you allow for
16 differences, four minutes a person, that's, again, at
17 six -- which just gives you fifteen per hour, which a
18 total of ninety people.

19 So as we're saying these six-hour days, we're only
20 talking between 90 to 120 and that's not considering if
21 we have any -- we need to double the time for
22 interpretation. I know Language Access has handled a
23 little differently, so.

24 So basically the queueing, in terms of our six hours
25 of input meeting, that would be our number. And then

1 anyone else who wanted to come in and just call in on a
2 top would say, okay, you got a minute pass that. But at
3 what point do we risk now we're just paying for another
4 Zoom meeting. And should we realize that these public
5 input sessions are basically two meetings because we need
6 to consider that in our whole budget. That doesn't
7 mean -- I mean, we have to be -- we want everyone's
8 input, but we also can't just be like, oh, for another
9 hour, we've paid for another meeting. Does that make
10 sense? I don't quite know how that works.

11 And this is more for the legal. If we do say, here,
12 these are our meetings and these are -- you've signed up
13 and this is what's happening today. So we cannot say
14 that and that's that, we actually have to say anyone else
15 who wants to go in on top of that can?

16 MS. JOHNSTON: I think the reason for that is you
17 don't know -- someone may not know ahead of time that
18 they're going to want to speak to something. Something
19 that someone else says may prompt someone to make a
20 comment. And the idea is you have to be open to whoever
21 wants to make a comment at that meeting. And the only
22 way to limit it is by the amount of time you allow them.

23 COMMISSIONER ANDERSEN: Okay. Yeah. And as far as
24 the monetary, I don't know because we have, say seven and
25 a half hours. I don't know exactly what Zoom

1 requirements are per meeting in terms of our length
2 before we start paying extra, but that's something I
3 think we have to consider, so. Thank you.

4 CHAIR AHMAD: Thank you, Jane. I saw Alicia,
5 Patricia and then Linda.

6 COMMISSIONER FERNANDEZ: Okay. Thank you. I'm just
7 going to piggyback a little bit with what Jane said.
8 Just to make sure that the clarification on Alvaro, if
9 you can find out from Kristian is we can see where
10 everyone is in the queue, but can the caller see where
11 they are in the queue. Like, will they know they're
12 number 5 or number 6, so they can at least track it.

13 And then at some point in time, this is probably for
14 Marian, can we say, okay, we'll receive the last call at
15 6, and then anyone that calls after that, we don't take
16 the call. I mean, I don't know if that's legal or not.
17 I mean, I'm just thinking that way we can try to minimize
18 in terms of the length.

19 And then the same thing for like Fredy, if they're
20 going to send emails to him for the June 10th meeting,
21 once he gets to 120, does then any emails beyond that
22 does he then say, sorry, they're all full, but our next
23 meeting is blah, blah, blah or go to our COI tool? So
24 it's just things.

25 MS. JOHNSTON: Yeah, it's that last one. I think



1 what you can do is if all your appointment times are full
2 and someone wants to speak at an appointment time, then
3 you would be okay to say, well, we'll schedule you at the
4 next meeting. But as for cutting off the time, I think
5 you could say after a certain time you're not going to
6 accept any more into the queue. But if you close at 6
7 and you still got ten people in the queue, I think you
8 have to hear from all the people that have already signed
9 in.

10 CHAIR AHMAD: Patricia and then Linda.

11 COMMISSIONER SINAY: Just a couple of things. I do
12 want to go back to what Karin said about having a system
13 where we can actually see because I think that was
14 something that we said back in October and November. And
15 it's been said to us several times that being able to see
16 people as they're giving their public input is really
17 critical to be able to see facial expressions and all
18 that. So I agree with Karin that what we -- if we can do
19 that, I know that there's some concern about Zoom bonds
20 and all that, but I think the risk may be worth it.

21 I would strongly encourage us not to use the queuing
22 system we have right now. We've heard over and over
23 again that it is not user friendly. I mean, I've been in
24 that queue because I tried to get back on once and you
25 just sit there and it's kind of dead. There's no one to

1 ask questions to. There's nothing. When you're sitting
2 there, you can hear the conversations happening, but it's
3 not user friendly at all. And so we need to find a
4 better system, and especially if we don't want people to
5 sit there -- to be the first one to call, sit there for
6 two, three, four, six hours waiting for us.

7 And I think that Marian answered my question, but we
8 do need to think through as we're creating the agenda for
9 the day where the public comments are coming in. If
10 we're just going to have them at the end or if it's going
11 to be as Marian -- if we do it every two hours in case
12 someone wanted to respond to someone else's comment or
13 how that's going to take place. But I think there's --
14 it's a little more intricate when you hear that we also
15 need public comment as well as the COI.

16 CHAIR AHMAD: I have Linda and then Gina, and then
17 Neal.

18 COMMISSIONER AKUTAGAWA: I think I'll start with
19 what Patricia just said, just so that I don't forget, and
20 I didn't write it down. I just want to ask in terms of
21 what Patricia just said, I want to make a distinction and
22 clarification on this distinction. Patricia, are you
23 asking or talking about people making public comments,
24 just general public comments like they would before a
25 business meeting, or is it public input?

1 COMMISSIONER SINAY: Well, what Marian was saying
2 was that we have the community of interest -- people who
3 are submitting their maps, let's say. But then someone
4 else may have a public comment on that map or they may
5 have a whole different public comment. And so that's
6 what I was -- that's how I was differentiating it. So
7 it'd be the people with appointments, people without
8 appointments.

9 COMMISSIONER AKUTAGAWA: Okay. Yeah. Cause that's
10 what -- I guess that's the clarification I was wanting to
11 ask them what you said. It wasn't my question, but
12 because if someone is making a comment on someone else's
13 public input, does that actually fall under as public
14 input versus just comment? And I don't know if that's a
15 question for Marian.

16 MS. JOHNSTON: Well, it depends on what they say, I
17 suppose. I mean, if they say I disagree with that, I
18 think the community of interest should be such and such,
19 then it's a public input. But if they just want a
20 clarification or ditto or whatever, then it's not.

21 COMMISSIONER AKUTAGAWA: Okay. Thank you for that.
22 Okay. So then that gets to the question that I
23 originally wanted to ask. I do agree with Patricia and
24 what's been said about, I think appointments. I think
25 it's both respectful to people, but it also -- while it

1 may feel constraining because you're only going to be
2 able to take so many a day, I think it is better from a
3 planning perspective.

4 I also believe that what we could do -- and maybe
5 along the way along the lines of what was just said is
6 that maybe at some midpoint, instead of scheduling
7 appointment times, we leave a certain period of time open
8 for people to call in and join the queue that we're
9 currently using. I frankly am not a fan of using that as
10 a means to "set up a queue". I would rather -- and I
11 want to be intentional about this word -- I would rather
12 have us set up appointments, not put people into a queue
13 because you kind of -- I feel like that's kind of like
14 going into the black hole of just like we don't know
15 where we are. I don't know if I'm going to be waiting
16 six hours or am I going to wait six minutes.

17 And I think that -- I would not want to discourage
18 anybody, but maybe at the halfway mark at three hours, we
19 set aside a certain period of time where we'll say, okay,
20 before we go and we take a break, we're going to take
21 public -- for people who do not have an appointment, and
22 people do want to just call in and wait in the queue
23 we'll take them up until a certain time. And then what
24 we could do is then at the end of the day -- perhaps what
25 we could do is before we actually adjourn, we could say



1 for anybody who did not have an appointment time, but
2 they just found out and they called in and they want to
3 wait, we'll take additional unscheduled public
4 input/public comment during this time.

5 And then we'll say, we'll close out at a certain
6 marked time, and anybody who's in that, we'll just take
7 them until we're done with all of those in that queue.
8 Perhaps that may be another alternative way.

9 CHAIR AHMAD: Thank you. I have Trena, Neal, and
10 then myself.

11 COMMISSIONER TURNER: Thank you. Thank you for the
12 conversation. I wanted us to think about and hopefully
13 land on something a little bit more concrete. If indeed
14 we state that we're going to allow three minutes and
15 we're doing the calculations to kind of determine how
16 many callers will that allow in, et cetera, I want to
17 know, are we thinking of being a little bit more
18 disciplined in three minutes or two or whatever that is
19 and not allow people to go over? We certainly want to
20 hear the full comment, but I know that when I've had to
21 give public comment in the past, we write out what you
22 want to say, you time it and you try to make sure it's
23 under the timing, et cetera. And the importance of that
24 for me is the other side of it.

25 When it gets late in the day and we've accepted



1 public comment at three minutes or two minutes, whatever
2 it was, and then we want to reduce it because now it's
3 getting late, I don't want us to do that either. I think
4 that's unfair to those that have planned, have waited,
5 however, we set the system up in an appointment or queue.
6 They've planned exactly what we've stated and then in the
7 last moment, because we've ran over for whatever reason
8 or because it's gone long, then we shifted to one minute
9 now.

10 So what I'm stating is, is I want us to, wherever we
11 land, I want us to be able to communicate that. And at
12 least for the duration of that meeting, whatever it costs
13 us, that we stick with what we've said. So if we say
14 we're going to take three minutes, then it's three
15 minutes until we get to go home so that we're not, in the
16 last minute, shortchanging someone that caught the end of
17 the meeting as opposed to the first part of the meeting,
18 number 1.

19 The other part is what helps with that is if indeed
20 those that have taken the time to write out their public
21 comment or be really disciplined with their stopwatches,
22 that they stay within the time frame. And if we're going
23 to limit it to an exact time frame, I'd like for us to be
24 consistent with that as well so that we don't get into
25 the space of appearing to have favoritism, allowing some

1 to go beyond into the next second, third, fourth minute,
2 and then at some point get to the place where we're
3 cutting people off right at the time period.

4 So just looking for us to have that conversation,
5 make the determination how we're going to proceed, and
6 then try our best to stick with that so that we can set
7 expectation for those that are calling in.

8 CHAIR AHMAD: Great. Thank you. Trena. Neal.

9 COMMISSIONER FORNACIARI: Well, first, I just want
10 to follow up with Trena's comment. So Trena, I mean, I
11 haven't much experience in these kinds of public
12 meetings, but are you proposing that we make a three-
13 minute window? You got three minutes. When you're three
14 minutes is up, you're cut off in some way. Is that --

15 COMMISSIONER TURNER: I am. I am.

16 COMMISSIONER FORNACIARI: Okay.

17 COMMISSIONER TURNER: That's a tough call to make.
18 But if we're already concerned and we're expecting and
19 hoping we get the twenty, forty, sixty, beyond the COI
20 tool, if it's a concern, it's the fair way to allow more
21 people to call in, as opposed to letting a fewer number
22 of individuals continue beyond the set time period.

23 COMMISSIONER FORNACIARI: And then I guess -- okay.
24 I mean, that sounds reasonable to me. I think we would
25 have to do it that way so that we could ensure that if we

1 get an appointment system, that the appointments are
2 kept. Otherwise, by the end of the meeting, we could be
3 an hour late for everybody. It wrecks the spirit of the
4 whole, having an appointment system.

5 I guess the other part of it is, if you look at
6 the -- at least kind of what we had proposed for an
7 agenda for the meeting, we put a general public comment
8 section at the end. We were under the impression that we
9 were required to do that. But the thought was that we
10 have appointments. Appointments are three minutes long.
11 But if we have a general public comment session for
12 people to call in for whatever reason they want to call
13 in, I was thinking we could have a shorter -- allow a
14 shorter amount of time for those comments. But I want to
15 check in with you and see is that what you were thinking,
16 or do you think that that even if people who don't have
17 an appointment are calling in, they should get three
18 minutes to?

19 COMMISSIONER TURNER: And I had not referenced or
20 looked at what your thought process was in the general.
21 And as long as we're setting that as an expectation, what
22 I'm speaking more to is us making a shift in the middle
23 of whatever the expectation is. So we've told people to
24 call in with their public comment -- excuse me, call in
25 with their community of interest, their testimony. And



1 as they're continuing in the process, it's going longer,
2 longer. We're like, okay, now let's move it to two
3 minutes or one minute.

4 So whatever we set out for that time period, totally
5 different. If we set expectation that says beyond our
6 public input time period at the end for general comments,
7 we will allow one minute for people to call in or
8 whatever it's going to be. To me, I see that as a
9 differentiating factor that feels like people will know
10 what to expect. They know their calling just in a
11 general comment. They're not doing their public input.

12 COMMISSIONER FORNACIARI: Okay. Thank you for that
13 clarity. What I was going to say is, I mean, it sounds
14 to me like we got sort of general consensus that we'd
15 like to see an appointment system in place. That we'd
16 like people -- have some mechanism for people to get an
17 appointment that would have a time for them -- time for
18 them to provide their public input. I'd like to -- I
19 mean, I think there's a general consensus on that. And
20 what I think we ought to do with that is ask Alvaro and
21 Marcy to take a look and work with Kristian to see what
22 kind of appointment system we can put in place and if we
23 can have something for the 10th meeting, that would be
24 awesome. And if we're not quite there yet, then what
25 will we do for that meeting? But I know there's some

1 challenges because this isn't just simply a Zoom meeting,
2 right? It's a livestream meeting. But I think -- I
3 mean, I think we have direction for our staff at this
4 point. And I would propose we let our staff figure it
5 out. That's my comment.

6 CHAIR AHMAD: Thank you, Neal. I have myself, and
7 then Jane.

8 I just have a clarifying question for Marian. In
9 these COI input meetings, when we put a start and end
10 time for these input meetings, are we then permitted to
11 end that meeting at that time, or do we still have to go
12 beyond that time to allow for all of the people who are
13 in queue to provide their comments?

14 MS. JOHNSTON: You have to allow everybody who
15 wishes to speak, to speak.

16 CHAIR AHMAD: Regardless of the end time that we
17 put?

18 MS. JOHNSTON: Correct. It's sort of like if you're
19 in line --

20 CHAIR AHMAD: Okay.

21 MS. JOHNSTON: -- and it's time to vote in the
22 voting time ends, you still get to vote.

23 CHAIR AHMAD: Right. But you still have to be in
24 line, right?

25 MS. JOHNSTON: Yes.



1 CHAIR AHMAD: That's a separate conversation.

2 MS. JOHNSTON: You have to be --

3 CHAIR AHMAD: Okay.

4 MS. JOHNSTON: -- you have to be in the queue.

5 CHAIR AHMAD: Okay. Okay. So that helps because my
6 question is more so for the June 10th meeting of how long
7 we should determine the meeting time so that we have a
8 rough guesstimate of that end time potentially helping us
9 determine if we're going to be there much longer or not,
10 depending on who's in line.

11 And I also asked this of my colleagues just so that
12 we can provide some direction for planning purposes for
13 our team. I just have to click a link to show up to
14 these input meetings. So I don't know all that is
15 included in getting ASL interpreters or captioners or
16 videographers. So I just wanted us to -- I wanted to
17 uplift that so we can provide some direction.

18 And then on that same similar note to Neal's
19 comment, I also have written down notes that I feel like
20 there's some consensus of an appointment system -- a
21 desire to have an appointment system and I would also
22 recommend that we give that to Alvaro and team to figure
23 out and perhaps if it's feasible -- Alvaro, you can tell
24 me if it's not -- to bring back a proposal at our next
25 meeting, which is in two weeks on the 26th. That way



1 it's ahead of our June 10th meeting. And then we can
2 also look through that proposal and determine how long it
3 would take. And who knows, maybe we can get something up
4 and running by June 10th. Hopeful, wishing right?

5 Jane, I saw your hand up.

6 COMMISSIONER ANDERSEN: Yeah, I have just again, a
7 clarification exactly on what's been said. I'd like to,
8 again, the charging with the staff. Could you please
9 find out exactly? Number 1 is, how long do we exactly
10 have before we roll over to this next meeting? We're
11 paying for another meeting. So that could give us our
12 outside time frame that we really have to limit this.
13 And if we make reservations of whatever number we pick,
14 we make these reservations, those people are guaranteed
15 three minutes.

16 The people who have not made reservations or just
17 call in, then they're the ones we say, okay, however, now
18 because you're beyond this, you got a minute. But the
19 people who have originally signed up, came in and said
20 they get their three minutes, even if it slipped, it
21 slipped, it slipped, they don't lose their time. And I
22 think that's been what everyone has been concerned about.
23 If you signed up, if you're in that group, you absolutely
24 get your three minutes, even if it's later -- a little
25 bit later, for whatever reason.



1 And the other one is, we have the idea that for
2 interpretation -- because this is the June 10th
3 meeting -- we don't know who needs interpretation ahead
4 of time, but we do have the requirement. I believe it's
5 five days. As long as you tell us five days in advance,
6 we'll arrange things. So should we consider a particular
7 time slot, or will we know then, and then have to modify?
8 So that's a question for, I guess, the staff to
9 understand and then come back with all this information
10 to us for the May 26th.

11 CHAIR AHMAD: Jane, I think Linda might have a
12 response to your question.

13 COMMISSIONER AKUTAGAWA: Yeah, actually, that's part
14 of what is in the document that we've submitted to
15 everybody. We have accounted for that. What we're
16 proposing, two things; one, there are certain meetings
17 where we're proposing that we do have interpretation of
18 one of the twelve languages and we're proposing like the
19 first two hours of those meetings be set aside for us to
20 be able to have the interpreters there. So part of it is
21 we want to be able to give the interpreters a time range
22 in which they'll need to be present instead of paying for
23 them to be for the whole entire meeting.

24 The other thing is what we're also asking, Jane, is
25 that for anybody who is going to need interpretation,

1 either the twelve languages that we already have
2 contracts for or anything beyond, we're asking everybody
3 to give us instead of five days, we've actually increased
4 it to ten days because what we'll need to do is, one,
5 assuming that we were going to have an appointment
6 process -- and this was also part of the reason why we
7 thought an appointment process would be helpful -- what
8 we could try to do is funnel anybody who needs
9 interpretation in certain languages into that time frame,
10 like, the first two hour time frame. So it makes it
11 easier to then account for the interpreter's time.

12 But also, for interpretation requests that we'll
13 need, what we're hoping to do is not only have them
14 funnel into an appointed time, but what we're also
15 looking to see is if it's for languages, perhaps, that
16 are outside of the twelve, where, if we can -- if we're
17 going to get multiple requests for the same language,
18 what we're hoping to do is maybe encourage or to ask
19 people to be able to provide their public input on the
20 same day that people maybe who want the same language but
21 may not be already scheduled for one of the other
22 dates -- I don't know if I'm making sense.

23 The document is much clearer, but what we're trying
24 to do is to be as efficient as possible of trying to
25 group all the people who need certain languages, at least



1 on one day, so that then during that appointed time, we
2 can try to make just more efficient use of both resources
3 and the time of the interpreters that we'll be engaging.
4 We're just thinking about like we don't want to do a
5 onesie here and a onesie there if we can avoid it. It
6 doesn't mean that we will not, not do it, but we're
7 trying to avoid it and try to be as efficient with our
8 resources as we can.

9 CHAIR AHMAD: Thank you. I have Trena, and then I
10 want to close the loop on one item.

11 COMMISSIONER TURNER: Yeah, just two things real
12 quick. Referring back to Jane. Thank you, Jane, for
13 making me think about this. I was not thinking of the
14 appointment system as something to ultimately end up
15 penalizing folks that don't use it. So I don't
16 necessarily want to have them not have the same amount of
17 time if they're calling in and just did not utilize the
18 appointment system. So I wanted to name that. That
19 wasn't how I was thinking about that.

20 And then the other piece is with the suggestion that
21 Linda was just speaking about, and that's on the
22 proposal. The question I have -- not necessarily an
23 objection to it, but a question -- I was trying to think
24 in terms of -- because we talked about having the
25 interpretation services at the top of whatever those

1 hearings are, and I know we tried to make our meetings to
2 where some in the work hours, some in the evenings. And
3 if we are having that at the top of the hour and if it
4 falls earlier in the day, that might be problematic for a
5 lot of our migrant workers, different ones that may need
6 the services.

7 So I just wanted us to think through that a little
8 bit more and make sure that some of those slots are at a
9 time in the evening. Thank you.

10 CHAIR AHMAD: Thank you, Trena. This has been
11 really great conversation. I want to ask Alvaro and team
12 what your thoughts are on this discussion so far and
13 weigh in at this point. Yeah, go for it, Alvaro.

14 MR. HERNANDEZ: Great. Thank you. I think it's
15 great, robust discussion about these options. And this
16 is our homework to figure out what options are available,
17 what will work with our videographer services that we
18 currently have, and what would be most efficient for us
19 to bring on board in a short period of time that we're
20 looking at. So we have a lot of work ahead of us to
21 figure that piece out.

22 I did want to also reiterate what Alicia mentioned
23 earlier, that this is just one of the many vehicles that
24 we have available for individuals to provide the public
25 input, which is very different from what we had in the

1 previous commission. They didn't have the COI tool.
2 They may have had email, but that is more active now than
3 it was then, obviously. And with the Zoom, that is
4 another feature that wasn't available before where they
5 couldn't get information about the Commission without
6 actually going to the meeting and having that public
7 input there.

8 So we're doing things very differently from what was
9 done before. It's exciting, it's innovative and I'm
10 looking at the challenge to try to figure out how we're
11 going to work with whatever service that we find that
12 will fit and working with our videographers to make it
13 happen.

14 CHAIR AHMAD: Marcy?

15 OUTREACH DIRECTOR KAPLAN: Thank you. I really
16 appreciate this discussion. I've been taking a lot of
17 notes because I think other little things have come up
18 too. So just flagging some of the things and ideas that
19 folks have had so that when we come back and kind of go
20 into that as well beyond just the queuing.

21 CHAIR AHMAD: Thank you, Marcy. So with that, are
22 we comfortable handing this off to staff so that they can
23 figure out which queuing system works with all of the
24 different parties involved? ASL Videographer, and then,
25 I don't know, Alvaro and Karin, you can correct me if I'm

1 wrong, if you both also want to collaborate to figure out
2 if this is a system that will work for all? This might
3 tie into a conversation that's still to be had about the
4 role of line drawers within these COI input meetings.

5 So I first want to -- I see your hand, Patricia. I
6 just wanted to check to see if folks, particularly for
7 this queuing system, are okay and comfortable passing it
8 over to staff to figure out? I don't see any hands.

9 Yeah. Go for it, Patricia.

10 COMMISSIONER SINAY: All right. I'm totally fine
11 with that. Steph was supposed to be doing this research
12 for a while now. I'm concerned about getting 5/26, our
13 next meeting, as the deadline because that's less than
14 two weeks away from June 10th, and that's not enough
15 leeway for the public. And so that's where my real
16 concern is, is that May 26 is too long of a deadline
17 right now for a June 10th public input session.

18 CHAIR AHMAD: Just to clarify on two pieces. I
19 don't think we've given direction to staff on figuring
20 out this queueing system per se in a clear manner. So I
21 just want to defend them on that piece. And then I think
22 the idea is to bring forward a proposal for the 26th of
23 what this queuing system would look like. I'm not sure
24 that, Patricia, if you can elaborate on what you mean for
25 what is not enough time for the public for June 10th.

1 COMMISSIONER SINAY: If we say yes, let's do the --
2 on May 26th, we say, okay, yeah, let's go with that
3 system. By the time we purchase it, put it up, get it
4 ready, we're giving the public less than ten days to sign
5 up for the queue.

6 CHAIR AHMAD: I don't think -- I'm sorry if I was
7 unclear on this or what the discussion is. I don't think
8 that's necessarily us making a decision on the 26th as we
9 can't make these decisions. It would just be a proposal
10 to bring forward to the subcommittee to see what it would
11 look like in action. It may or may not be implemented by
12 June 10th. I think that's up to the full Commission to
13 determine.

14 COMMISSIONER SINAY: My concern still is that the 26
15 May is pushing it, but I don't think -- I think it's
16 better to say we won't have it for the June 10th because
17 we need to have things, agendas in everything 14 days in
18 advance and this should be part of that, where we let
19 people know how to sign up to do it.

20 CHAIR AHMAD: Alvaro, I want to check in with you.
21 Is the 26th enough time for you and your team to put
22 together a proposal or a recommendation?

23 MR. HERNANDEZ: Yeah, I do think that's enough time
24 for us to put the proposal together. However, as
25 Patricia mentioned, it still needs to go before the

1 commission. It has to be voted, and then the
2 implementation part of it takes place. So I agree it
3 won't be ready. I can confirm that it won't be ready for
4 the June 10th public input meeting. And I think that was
5 mentioned earlier that that wasn't the intent of this
6 conversation to have it ready for the June 10th, but to
7 begin those conversations, to get it ready for
8 thereafter.

9 CHAIR AHMAD: Yeah. Thank you.

10 I see Linda and Jane.

11 COMMISSIONER AKUTAGAWA: So I know the staff have a
12 lot to do, but I do want to ask this question. One, is
13 it possible to get some level of research done so that we
14 can have at least a proposal to bring back maybe not to
15 this committee, but we bring it to the full Commission at
16 one of the upcoming Commission meetings, perhaps next
17 week, I believe we have one, so that if it's possible to
18 get something in place for the June 10th meeting, just
19 thinking, then that would be great. Otherwise, if not, I
20 mean, it's okay. I think I just want to ask that
21 question.

22 CHAIR AHMAD: Alvaro, go ahead.

23 MR. HERNANDEZ: So I believe we will have the
24 agenda. Is that so -- we'll have to put it on a future
25 agenda. It's not currently identified on a particular

1 agenda. It could be brought up as a discussion, but as
2 far as the approval of that, I think that is something
3 that we would have to agendize beforehand.

4 CHAIR AHMAD: Jane.

5 COMMISSIONER ANDERSEN: Two things on that. One, my
6 original one is I really want to get this going because I
7 do not want it to look bad. If at all bumbling, it is
8 like, oh, there are there forever. You know, you only
9 get the -- that first impression does make a difference.
10 So I'd really like to get this going.

11 And my understanding on the agendas, this committee
12 has a timeslot, so why can we not, the committee, bring
13 this forward? Or the public input meeting. I mean, it
14 has a time slot on any full meeting, right? So I believe
15 this is more, I guess, a question for Marian. Isn't this
16 something that, as is a subcommittee report, when we have
17 something, we don't actually specifically say, this item
18 is coming up for a vote. We'll decide it has to be -- if
19 the subcommittee report is already on the agenda, then
20 can't this be some -- can't this be brought up as under
21 such? Well, Marian, you're on mute.

22 MS. JOHNSTON: The agenda item has to be broad
23 enough to cover whatever it is that you're going to be
24 voting on, but it doesn't necessarily need to say that it
25 is an action item on the agenda.

1 COMMISSIONER ANDERSEN: So the subcommittee
2 report --

3 MS. JOHNSTON: I wouldn't just say subcommittee
4 report, I would say something like proposals of the
5 subcommittee for how to conduct public input meetings.
6 And then you would know that something like how you're
7 going to do queuing up or how you're going to do
8 appointments or how are you going to do interpreters are
9 going to be part of that discussion.

10 COMMISSIONER ANDERSEN: Okay. All right, then. You
11 can't --

12 CHAIR AHMAD: Linda.

13 COMMISSIONER AKUTAGAWA: Sorry. I think I just have
14 to ask this question of Marian. So does that mean that
15 we cannot bring it up during the Public Input Design
16 Committee's report time, or does that mean that the
17 currently agendized agenda with the subcommittee slot
18 that we have just needs to be updated to reflect that
19 we're going to bring this part as part of our committee
20 report?

21 MS. JOHNSTON: That can be updated to say exactly
22 what it is that is going to be a report on.

23 COMMISSIONER AKUTAGAWA: Okay. So then it is
24 possible then that at next week's meeting we can bring it
25 to the full Commission for a discussion and possible vote

1 on how we're going to conduct the public input design
2 meeting, i.e. we want to propose an appointment system?
3 Okay. Thank you.

4 MS. JOHNSTON: Or whatever it is you're proposing,
5 right?

6 COMMISSIONER AKUTAGAWA: Okay.

7 CHAIR AHMAD: I see, Neal, but just ahead of me, I
8 just want to bring forward, we do have an action only
9 full Commission meeting scheduled for the 18th of May.
10 And then after that, our regularly full Commission
11 meeting will be on May 24th and 25th. Neal.

12 COMMISSIONER FORNACIARI: Yeah. I just want to say
13 that the agenda says report of subcommittee
14 recommendations on which action may be taken. It says it
15 generically for all the subcommittee reports, so I don't
16 think we need to change anything.

17 CHAIR AHMAD: Great. At this point -- Jane, I saw
18 your hand.

19 COMMISSIONER ANDERSEN: Yeah, sorry. So the
20 question is, does the staff believe they could make the
21 18th of the 24th, to give this information to the
22 subcommittee to just quickly go over so they can actually
23 bring it forward on the 18th of the 24th?

24 CHAIR AHMAD: Can I ask a clarifying question, Jane?

25 COMMISSIONER ANDERSEN: Sure.



1 CHAIR AHMAD: Is the idea of bringing it forward
2 sooner to the full Commission to sort of expedite the
3 process of approvals? Is that what it is?

4 COMMISSIONER ANDERSEN: Yes. Yes. To try to get it
5 in in operation on June 10th, because that would make the
6 meeting go be much more organized and then appear much
7 more successful in the public's eyes.

8 CHAIR AHMAD: Okay. Just for on the schedule, we
9 have our full CRC meeting on the 24th and 25th and we
10 have a subcommittee meeting on the 26th. So just one day
11 apart of when we asked Alvaro to bring forward a
12 proposal. So I would want to ask again, team, what the
13 realistic expectation is of getting a proposal together
14 to bring forward for the full Commission to consider.

15 MR. HERNANDEZ: We will do what we can to get that
16 proposal together as soon as possible. Now, the
17 proposal's one part of it. The Commission will make a
18 decision. I also want to make you aware that whatever
19 the decision is, we may have additional things to be done
20 if we have to enter into an agreement with a particular
21 service. So with that being said, I still don't believe
22 that we can meet the June 10th deadline because of that
23 aspect of it, whether it's a contracting issue or
24 however, that is done. Those are the type of things that
25 I don't have clarity on that I'll be looking into as

1 well.

2 CHAIR AHMAD: Linda.

3 COMMISSIONER AKUTAGAWA: So I guess I do have a
4 clarification question, and I was hoping that we would be
5 able to bring this proposal to the full Commission by the
6 18th, not the 24th meeting. So I guess maybe my sense of
7 urgency is also absent the idea that we were going to
8 actually contract with the service, I mean, like the
9 SignUpGenius, for example, is a free service. And I'm
10 just wondering if we were to -- whether it's that or
11 something else using, I guess, a free service.

12 Are we precluded from using a free service? Do we
13 have to -- if whatever we decide to do, do we have to do
14 something where we are going to enter into some type of
15 contract, where we're going to have to pay for the
16 service. And the reason why I'm also asking is because
17 to some degree, I think because this is new, I was just
18 thinking, if we keep it a little bit simpler, we can see
19 how it works, and then if we need to pivot and try
20 something different instead of being locked into a
21 contract. I was just thinking that maybe we could just
22 determine, is this even going to work for us before we
23 actually commit to something and go down the road of
24 contracting? So that's why I was just thinking that it
25 might not need to be as complicated. So that's why I

1 thought the 18th was feasible.

2 CHAIR AHMAD: Thank you, Linda. We have a break at
3 5:30. So I saw Marcy kind of put your hand up and then
4 down, and then Patricia.

5 OUTREACH DIRECTOR KAPLAN: Well, let me pass it on
6 and then I'll ask if there's time or I'll comment after
7 the break.

8 CHAIR AHMAD: Patricia, you have three minutes.

9 COMMISSIONER SINAY: Can we not give it to staff to
10 do and implement? Why do we need to bring it back to the
11 Commission since this is just -- aren't we getting into
12 the minutia of details by having to bring it to the full
13 Commission?

14 CHAIR AHMAD: Jane.

15 COMMISSIONER ANDERSEN: Because we're a
16 subcommittee, we have to bring everything back to the
17 Commission before we just jump into it.

18 MS. JOHNSTON: Well, because you're a subcommittee
19 that's holding public meetings, you can make a decision
20 that you want the staff to bring something back to the
21 full Commission --

22 COMMISSIONER ANDERSEN: Right.

23 MS. JOHNSTON: -- and you don't have to meet again
24 before that's brought to the full Commission.

25 COMMISSIONER SINAY: My question is, but this is

1 how? This is how we do -- I mean --

2 MS. JOHNSTON: But this is a contract.

3 COMMISSIONER SINAY: The details?

4 MS. JOHNSTON: If you're right to take a free
5 service, then you don't need the Commission's approval.

6 But if it's entering into a contract with something, then
7 you're going to need the Commission approval.

8 COMMISSIONER SINAY: Okay. That helps.

9 CHAIR AHMAD: Neal.

10 COMMISSIONER FORNACIARI: Yeah. So I guess what I
11 was thinking is that we would, in our report tomorrow or
12 Friday, we would tell the Commission that we have asked
13 the staff to put together an appointment system and
14 figure it out. And then if they get down the road to the
15 point where there's a contract required, then we can
16 bring it forward to a vote. I mean, otherwise, I don't
17 think we need to vote on having an appointment system,
18 just sort of in a general sense. I would think that if
19 we need to enter into a contract, then I guess we have to
20 have a vote. But otherwise I think it's just a
21 recommendation and we can all vote, yay. That's my
22 thought.

23 CHAIR AHMAD: Great. So as of right now, I think we
24 have some sort of consensus to have Alvaro and team work
25 on this and bring forward a recommendation of how this is

1 going to be feasible. And I really like Linda's point of
2 overcommitting before we know all the information that we
3 need to know. So that's really a really good point. And
4 Alvaro, you can work with whoever you need to work with
5 on our team or the line drawers to figure out what's the
6 best way to get this done.

7 With that, let's break and be back at 5:45.

8 Welcome back, everyone, and thank you so far for
9 that very insightful discussion. But moving things
10 along, there are two remaining outstanding items on our
11 list for today and I wanted to ask folks here, in the
12 spirit of being more non-linear. We have perspectives
13 from the line drawers from their Lessons Learned and
14 their experience conducting this type of work in the
15 past. We also have a Language Access Subcommittee
16 recommendation. Do we have a volunteer who would like to
17 go first?

18 MS. MACDONALD: I would be happy to go first.

19 CHAIR AHMAD: Sure. Go for it.

20 MS. MACDONALD: If that works for you. Okay. And
21 I'm hoping that my colleagues will join me in talking
22 about our experiences last time. So in 2011, as you
23 know, there were also quite a few meetings. And one of
24 the big differences, of course, was that the Commission
25 was really pressed for time, and we developed things as



1 we were growing pretty much. And our first input meeting
2 actually happened after the Census data had already been
3 released. So we were pretty -- we were pretty late
4 compared to this particular Commission in the schedule.

5 And in general, I think what our role was in the
6 input meetings -- let's start with the input meetings.
7 It was to serve as a resource to the Commission and to
8 the commissioners to help the public basically make their
9 presentation to the Commission and explain to the
10 Commission what the public was talking about and what
11 geographies the public was referencing. And then also
12 our role was to learn, along with the Commissioners,
13 about the various areas.

14 And just like this time, we had a regional system,
15 even though the regions were somewhat differently
16 delineated. We had a regional system, so we had four
17 mappers. One of each was specializing, so to speak, in a
18 particular region. And having that particular mapper at
19 the regional input meetings, assisted the mapper to learn
20 along with the Commission about the diversity of the
21 state, about the various concerns that people brought up
22 and so forth. And that then, in turn, facilitated the
23 conversation down the line better when commissioners were
24 talking about creating districts, giving direction, and
25 there was a more fluid conversation and more informed

1 conversation, and the mappers could be a better resource
2 to the commissioners so that the collaboration would flow
3 from the same basis.

4 Essentially, very much like you were talking about,
5 there were a lot of people came to the meetings and they
6 would talk about their communities of interest. It was
7 also, of course, at every meeting, some public input that
8 did not necessarily relate to a community of interest.
9 For example, people would say you should have more
10 meetings in this particular area. Or I stood in line for
11 five hours the other day and I couldn't make it.

12 And one of the things that we learned really most
13 prominently was that an appointment system or anything
14 that would have facilitated things to go quicker, more
15 smoothly, to let people know when to expect to be called
16 would have really made a big difference. And also it
17 would have helped in scheduling interpretation services
18 and so forth, and it would have helped the mappers to
19 know what areas people wanted to really talk about,
20 because even in three minutes, sometimes it is very
21 difficult to find a very tiny little sliver of the state
22 that someone may want to talk about. I mean, as you
23 know, I live in Oakland, but even in Oakland there is
24 some tiny little neighborhoods that I'm not that familiar
25 with and it might take me a couple of minutes to find

1 that on a map and then show it to everyone.

2 So in essence, it is a mutual learning experience.
3 It facilitates a dialog. It facilitates the public --
4 helping the public explain their geography to the
5 Commission, and also, we served as a resource. So in
6 that little nutshell, perhaps we can -- either my
7 colleagues would like to weigh in or perhaps you have
8 some questions right now that can guide this
9 conversation.

10 CHAIR AHMAD: All right. It looks like we have
11 questions and colleagues. I haven't seen them raise
12 their hand, but please feel free to chime in when
13 appropriate. I saw Trena, Alicia and Marcy.

14 COMMISSIONER TURNER: Thank you. Karin, yes. So
15 when you said I totally get and understand that it would
16 take time to find certain parts on the map, but then that
17 made me wonder. So whatever time we assign, did they
18 start their time at the time they started describing
19 their boundaries or the geographical, whatever they gave
20 you, or did it start after you actually found it? So
21 because that could really make a difference to our
22 thinking through.

23 MS. MACDONALD: Yeah, definitely. And we got better
24 at this. And just remember, we were in person and after
25 people kind of realized that we were trying to be really

1 fast, sometimes people would let us know they were
2 standing in the queue and people would like slip us a
3 note and say, I'm going to be talking about this. I'm
4 going to be talking about that. And that was fantastic
5 for us because we had things queued up and after a while
6 you kind of knew some of the people that were going to --
7 that were going to speak or I mean, we definitely got to
8 know a lot of people very well at some of the meetings.

9 So the time started when they started to speak and
10 what the commissioners did to facilitate this -- to
11 bridge that little gap was that they would ask people to
12 just start their presentation by saying, I'm going to be
13 talking about Oakland; I'm going to be talking about
14 Fresno. So then as they were warming up, the first thing
15 they would say, I'm going to be talking about this
16 geography.

17 So while they were then starting to speak, we would
18 be able to pull that geography up. And then that also,
19 once the geography was up, one thing that I thought was
20 very important and really paid off, I think, especially
21 with some of the testimony, was that the commissioners
22 could ask for clarification. So they weren't asking for
23 clarification about the testimony per se, but they would
24 say, okay, can you be more clear about where East Contra
25 Costa County is to you? So because sometimes when people

1 are speaking in public, as we all know, one gets nervous.
2 It's happened to all of us, and you have the best
3 presentation all ready to go, and then you forget what
4 you were going to say or you're just not as specific as
5 you maybe wanted to be. And then just to say, can you
6 please just clarify which street is it, Broadway or is it
7 Seventh Street? That really helped also. So I hope that
8 answered your question.

9 CHAIR AHMAD: Alicia.

10 COMMISSIONER FERNANDEZ: Yes. Thank you, Karin.
11 Very great information. Very helpful. So when they were
12 providing input and you were calling it up, were you
13 actually, like, in the community interest tool, they can
14 actually go in there and they submit the -- that's a
15 submittal, right? So during the meeting was that a
16 submittal too? Were you able to save it as a submittal
17 or how did that work? No? Jamie's saying no.

18 MS. MACDONALD: Jamie can tell you more about this
19 because I talk about it. Jamie actually does it. So it
20 takes quite a bit of time to save a file. As you know,
21 sometimes with every file that you're saving. So it's
22 usually it's a different mode that you would be using and
23 it takes time away from that. So we would be doing that
24 off-line. However, last time, unfortunately, we didn't
25 have a COI tool, and if somebody comes in and for

1 example, says, I already drew my COI, can you pull it up?

2 If we do have an appointment system and if there is
3 a line in there that says, have you submitted something,
4 then we could pull up that geography, just understanding
5 that that would just be the geography. It's basically
6 what we call a polygon, just a geographic depiction on a
7 map. We could pull that up pretty quickly, I think, just
8 by clicking on it. If it's already in the system or
9 we'll search it in advance so that that could be
10 streamlined a little bit also.

11 COMMISSIONER FERNANDEZ: I guess my concern is it's
12 like we're doing this during the public and then we've
13 got to do it again, right? If I'm listening correctly,
14 they're going to tell us and you're going to kind of have
15 it on the screen, but we're going to have to input that
16 somewhere later on.

17 MS. MACDONALD: Yeah, we would do that off-line.
18 The line drawing staff would basically just take care of
19 that. Whatever comes in during the public meeting, we'll
20 make sure that it goes into the COI tool if it wasn't
21 already there.

22 COMMISSIONER FERNANDEZ: Okay. And in fact, that
23 actually wasn't my question. I mean, initially, but then
24 you called back something. And now that we're virtual --
25 so it will be a little bit more challenging because you

1 were talking about before it was by region or by area.
2 So now, like anyone throughout California can call in,
3 right? So I don't know how much more challenging that
4 will be other than if they can queue it and start their
5 comment by saying what they will be talking about.
6 That's great. And I guess we can't mix -- okay. I'm
7 just not going to say what I'm thinking right now, so.

8 MS. MACDONALD: Okay.

9 COMMISSIONER FERNANDEZ: Okay. So that was just my
10 concern is that it's not -- even though that it is zone
11 specific per se, but they can call from throughout the
12 states. So is the intent still to have just like one
13 line drawer at each meeting or virtual or?

14 MS. MACDONALD: Yeah. So I think we would like to
15 work with you, obviously, to figure out what this first
16 statewide meeting is going to look like. At the
17 statewide meetings in the past, we had all the line
18 drawers there, and I think, virtually, this is almost
19 easier to do because you, basically, you can have various
20 people share their screen at different times. So people
21 could be ready for that.

22 But again, I think we would like to participate if
23 we're volunteering to help with whatever appointment
24 system might be able to be set up so that we can perhaps
25 streamline that process a little bit. And even though we

1 had quite a few regional meetings last time, that did not
2 keep people from coming from all over and some people
3 were traveling with us the entire time. So different
4 areas and different regions did come up no matter where
5 we were, and I suspect the same thing will happen here.

6 CHAIR AHMAD: Okay. I saw Marcy, and then Neal and
7 then Jane.

8 OUTREACH DIRECTOR KAPLAN: Thank you for the comment
9 about geography. If that's something that we could
10 implement in the appointment system, what would be the
11 level of geography to tell someone? Is it like, let us
12 know what county you're going to be talking about or city
13 or what would be some good descriptors?

14 MS. MACDONALD: Yes, I think -- thank you for that
15 question, and I think all of the above. It could be,
16 have you submitted a map already? And if so, we could
17 work with you on the language. But yes --

18 OUTREACH DIRECTOR KAPLAN: Okay.

19 MS. MACDONALD: -- would you like to talk about a
20 city or what area would you like to discuss?

21 OUTREACH DIRECTOR KAPLAN: Okay.

22 MS. MACDONALD: And anything will be helpful.

23 OUTREACH DIRECTOR KAPLAN: Okay.

24 CHAIR AHMAD: Neal and then Jane, and Trena.

25 COMMISSIONER FORNACIARI: Yeah. Thank you so much.

1 This is really, really helpful. Thank you. It's a great
2 idea to participate in helping to design the appointment
3 system for us to make sure we're gathering the
4 appropriate information. So I'm just curious about last
5 time kind of thinking about what it's going to look like
6 this time. How much time did they allot? I think it was
7 like two minutes or something, if I recall. But then if
8 the commissioners were asking questions, did that come
9 out of the person's two minutes or did they get more
10 time?

11 MS. MACDONALD: I think if there were clarifying
12 questions, it was usually at the end of the time and it
13 was usually not a very long one. It was generally maybe
14 fifteen seconds, thirty seconds just saying, oh, excuse
15 me, could you please clarify? Did you mean this street,
16 or did you mean that street? Also, if you have three
17 minutes, some people are going to be done quicker. That
18 does happen, so.

19 CHAIR AHMAD: Thank you. Jane, and then Trena.

20 COMMISSIONER ANDERSEN: Thank you very much, Karin
21 and Jamie, and Andrea, I know you're there. You just
22 haven't said anything quite yet, but I've got a couple of
23 questions. Just for purposes -- about how long in 2011,
24 how long were your meetings? Now, I mean, the input, not
25 necessarily the business meeting that happened as well,



1 but the input.

2 MS. MACDONALD: Yes, if I remember correctly, they
3 varied quite a bit and for the most part they were
4 limited by when we got kicked out of the facility that we
5 were renting. So that happened a lot. It was pretty
6 much, okay, they're going to turn the lights off here at
7 10 o'clock, so we really do need to leave at 9:45. And
8 so that was the limit. I think we had some that were
9 maybe two or three hours, maybe three. Maybe more like
10 three or four hours and then some that were a lot longer
11 than that.

12 COMMISSIONER ANDERSEN: Because the reason we're
13 talking about six hours of their time, like, plus the
14 additional fifteen-minute break. So that's where we get
15 that seven and a half. So did you ever do meetings that
16 were just strictly input for that long?

17 MS. MACDONALD: Yes, I'm pretty sure that we did.
18 And Jamie, you could weigh in on this.

19 COMMISSIONER ANDERSEN: And then on top of that
20 before Jamie gives -- she'll probably know the answer to
21 all of this. About how many people did you get during
22 those time frames? Like, how many people in two or three
23 hour versus a six hour meeting?

24 MS. MACDONALD: We would probably have to look that
25 up. But we had some meetings where we literally had



1 overflow rooms and people were out in the parking lot
2 waiting to speak and they had to go home after so many
3 hours. So we pretty much had it all. And it really also
4 depended if there was public input. If you have public
5 input -- Marian can speak to this -- whether you can say
6 that you have public input for just a half hour and then
7 you can cut it off or how this exactly works or I'm not
8 an expert on that and I actually really don't remember
9 exactly how it worked. But that can also cut into your
10 time of how many speakers you're going to be able to
11 facilitate at a particular time.

12 But definitely if it was six hours -- I think
13 generally we could accommodate fewer speaker than we
14 would have thought. And I think that's where the
15 streamlining the appointment system, making sure you have
16 some information about what the speaker wants to discuss,
17 figuring out whether they need an interpreter and all of
18 those things that can really, really help cut down on
19 those precious few minutes in between.

20 And also letting people know when they're up so that
21 they -- everybody is remote. So you're just getting the
22 laundry out of the dryer and all of a sudden you hear
23 somebody call your name and then it'll just take a few
24 seconds for you to get there, so.

25 CHAIR AHMAD: Great. I saw Trena, Neal, and then



1 Linda.

2 COMMISSIONER TURNER: Thank you. I'm wondering if
3 we're sending unintentional messages in some of the ways
4 we're thinking about still about the COI tool. So when I
5 heard this time, have you submitted a map already, for
6 the people that are calling in -- and I know I've said
7 this before at a different meeting, Alicia mentioned it
8 again in this meeting -- 2010, we did not have the COI
9 tool. 2020 cycle, we do have it, and we know that people
10 sometimes distrust technology when it's new. And I'm
11 hoping that by 2030 there will be total confidence.

12 But I'm wondering if we are sending mixed messages
13 when we say, ask questions; have you submitted a map
14 already and then let us know, et cetera. And I wouldn't
15 know necessarily the direct wording to use, but it's
16 almost like if you've submitted a map already, great.
17 Please have confidence that we will receive it. It will
18 be taken into consideration and not to dissuade people
19 because we don't want to hear from them. But I don't
20 think the intent of creating the tool is to cause
21 duplicate input.

22 And so I want to -- I'm trying to think through a
23 way that ensures anything we put out and state isn't
24 somehow approving or making it acceptable or the right
25 thing to say. You've sent through your public input



1 already and now if you just really want to make sure we
2 have it, call again and then we'll match it up to make
3 sure that you say again what you've already told us. A
4 little bit of an exaggeration and not.

5 And so I don't know what those words are, but I'm
6 just -- every time we see it again, I'm thinking I still
7 keep hearing twice. I keep hearing that we've asked
8 people to utilize the tool. I think it's a fabulous
9 tool. I've seen it. We'll talk about the Airtable soon.
10 I think it's great. We have to do something more to
11 instill trust in the tool that is there, because I'm
12 hoping for the additional -- the goal that we have for
13 our public outreach.

14 I'm hoping we'll see the bulk of it come through the
15 tool and people that feel, oh, we're in 2021 now. I
16 don't have to wait in long queues, I don't have to have
17 an appointment. I've submitted my information and matter
18 of factly (sic), it's even going to be displayed if I
19 need to check for confidence to make sure they got it. I
20 have a way to do that. I can submit it and keep my
21 indicator number and know that I can track it all the
22 way.

23 I want us to start thinking differently about how do
24 we walk that line of not appearing to be a Commission
25 that we don't want to hear from people but say we want to

1 hear from people in a more efficient manner to ensure
2 that we are making this an easier process for you,
3 whereby you're not waiting in line for hours just to get
4 your public comment heard and it will be heard through
5 the systems that's been set up.

6 CHAIR AHMAD: Thank you, Trena. Karin, you have a
7 response?

8 MS. MACDONALD: Yeah, if I may. And thank you for
9 all of those really great points. And I would like to
10 point out that I think we would actually be able to avoid
11 duplication if we ask people whether they have already
12 put a COI into the tool because at that point we can pull
13 it up and we wouldn't be redigitizing it. So that's the
14 way I see it.

15 And also, just to clarify, we didn't have a COI tool
16 last time, but people still had ways to map. They had
17 ways to map their COIs by using their own software, by
18 using Google Maps. We had instructions on how to use
19 Google Maps. It was a lot more tedious, it was a lot
20 more sparse then it will be this time. It was not that
21 easy. Even though we had instructions, there were still
22 advocacy groups out there that helped people map their
23 course. So people would actually come in with maps and
24 they would talk about them.

25 So I just wanted to clarify that, that it wasn't

1 that there was a complete COI desert there and that it
2 was all -- that it was all verbal there. There were some
3 illustrations, and at that point, sometimes people would
4 come up and say, can you please put this on the screen?
5 And sometimes the Commission could facilitate that. And
6 God, I was just thinking something up. Now, I just lost
7 my train of thought. So apologies. I'll come back to
8 it.

9 COMMISSIONER TURNER: Yeah. And on that, Karin, I
10 don't -- I'm confident that the data will not be
11 duplicated. I'm thinking in terms of the process whereby
12 we're trying to ensure that people are not waiting in
13 long lines, et cetera, and the only reason they would do
14 that is if they -- that just was their preference, of
15 course. But beyond that, the only other driving factors
16 is that they lacked the technology to be able to get in.
17 They didn't have the access, broadband access, all those
18 other piece parts.

19 So not so much data duplication, but words are a
20 different way for us to present, to let people know that
21 the tool is there, it's solid and they don't have to wait
22 in long lines at all. And so I see how you're looking at
23 that. You know, have you submitted it at all for ease of
24 the data part? I'm on the people part of, people trust
25 technology, submit through the tool. Unless you just do

1 want to spend the time with us. We're going to be there
2 and we're going to wait through all of the comments.
3 That's great. But again, I want to make sure.

4 That's why I say it's a balance. I don't want it to
5 appear that we don't want to look -- we're going to hear
6 everybody that calls in. But I also want people to step
7 into the 21st century and know that for those that do
8 have access, you can submit it and not also have to call
9 and say the same thing.

10 MS. MACDONALD: To that point, may I make a tiny
11 suggestion? Just something that we were thinking about.
12 You have a couple of weeks between the end of the input
13 meetings and the time when the data are released. And
14 one way to perhaps send that message might be to schedule
15 some meetings where you will go through the COI testimony
16 that you did not hear in your meetings, but that was
17 submitted so that the line drawers could basically pull
18 those COIs up and the entire Commission could look at
19 them. And that might make people feel more comfortable
20 about the process and that you really are paying
21 attention to all of the COIs. So it's just something to
22 think about.

23 CHAIR AHMAD: Thank you, Karin. I have Neal, Linda
24 and then Patricia.

25 COMMISSIONER FORNACIARI: Well, thank you for that

1 last suggestion, Karin. The reason that purposefully we
2 stopped a couple of weeks before we would get the data is
3 to just be able to begin to digest the COI input somehow.
4 And yeah, and I like your suggestion a lot. It's
5 something to consider. I just have two other questions.

6 Was there some sort of directions or guidance given
7 to people before they provided public input so that they
8 would understand how to be prepared?

9 MS. MACDONALD: Yes, the commissioners would give a
10 little overview of what would be -- how it would be good
11 to talk about it, that we needed geography, for example.
12 And if I'm not mistaken, they also talked a little bit
13 just about the process and what not to talk about and
14 just gave it just a general very quick overview to bring
15 everybody up to speed. This is why we're here. This is
16 what we're doing. Here are our criteria. And we're here
17 to collect, specifically, information about your
18 community of interest. And we could probably find that
19 and get a note to you saying exactly how that was done.

20 COMMISSIONER FORNACIARI: That's great. Thanks.
21 Then the other thing is -- so I guess it's two more
22 things. One, when you talk -- you mentioned at the
23 beginning the thought of a dry run. So do you have a
24 proposal as to when you think we ought to do that and
25 what that would look like?

1 MS. MACDONALD: It could perhaps be one of those
2 little workshops like the workshop we had that one
3 Saturday, maybe just an hour or two, just to go, okay, so
4 let's just assume we're out of public input meeting and
5 let's just go kind of through the motions. How do we do
6 this test -- if we have some sort of an appointment
7 system, just test that a little bit and then get whatever
8 questions we have out of the way, something that doesn't
9 work. And so that would be my -- that would be my
10 suggestion in general. Just do basically do a run
11 through.

12 COMMISSIONER FORNACIARI: Okay. And then finally,
13 just in general, what are your thoughts on our proposal
14 for the test? Are we being overly ambitious, underly
15 ambitious? I mean, are we headed in the right direction?
16 I mean, based on your experience or I mean, is there
17 ideas that you have to steer the ship a little bit for
18 us?

19 MS. MACDONALD: I, personally, I mean, I used to say
20 we should call ourselves Q2. We can wing it. Q2 data
21 and research -- Q2 we can wing it data and research. I
22 would say let's just go for it. And I would say let's
23 figure out some sort of a sig-up system and even if
24 that's a manual one. So for the first couple of meetings
25 or so I felt that Fredy had a good idea earlier. And I

1 think there's some low cost/low budget ways to do this
2 just to get started and just see -- and just to see how
3 it works. I think this is a learning experience. This
4 is going to be a learning experience. And I would say
5 all hands-on deck. We'll all be available, and we will
6 make this work and just let the public know this is our
7 first meeting. I think they know that. I think they
8 know you're coming from a good place and you're trying to
9 do this right and you're trying to do it as best as you
10 can. So I think it'll be well received. You got to
11 start somewhere.

12 COMMISSIONER FORNACIARI: Thank you.

13 CHAIR AHMAD: Thank you. Linda, Patricia, and then
14 Trena.

15 COMMISSIONER AKUTAGAWA: I just wanted to ask.
16 Karin, I was just really interested -- you had mentioned
17 just the number of people that you had gotten in 2010.
18 And I understand that part of it is while there were
19 different ways to submit maps and COI input, the fact
20 that you said that you had people waiting all the way out
21 to the parking lot, just makes me wonder -- based on the
22 number of meetings that we have and even if we set up an
23 appointment system, from your perspective, do you feel
24 like we have enough meetings in place or do you feel like
25 we should be considering the addition of additional

1 meetings in different areas if there is going to be the
2 potential for more interest and participation, partly
3 because this is the second time, and hopefully the
4 outreach work that we're doing is generating interest,
5 and partly to ensure that we don't cut anybody off
6 either.

7 MS. MACDONALD: Yeah, it's a good question. I think
8 being open to perhaps adding more meetings would probably
9 be a good thing. This is really such a new environment
10 because as we've been talking about, we have many more
11 tools available this time. Just the fact that we have
12 the COI tool and sometimes when you do a really good job,
13 nobody shows up. So it depends and this is a classic.
14 Just speaking about my neighborhood meetings, it's like
15 when we do a really good job and nobody has anything to
16 complain about and nobody shows up, but when there's
17 something to complain about, then everybody shows up.

18 So you just never know. Some of these areas are
19 going to be very difficult. You're going to need a lot
20 of feedback from the communities to figure out how to
21 draw these districts right. And when you realize that
22 that's happening, perhaps being open and available to
23 adding another meeting if you need to, I think that's
24 probably the best the best stance at this point. You
25 have a lot of meetings on the books already, and I know

1 there were some suggestions about perhaps adding some
2 meetings for L.A. That might be something to consider if
3 you can make it happen. In particular since it's still
4 virtual and these meetings are just faster now because
5 we're not traveling, right? So yes, I would just say be
6 open to pivot if you need to.

7 CHAIR AHMAD: Great. Thank you. Patricia, Trena,
8 and then Alicia.

9 COMMISSIONER SINAY: Thanks. I wanted to support
10 what Trena was saying because I think it's critical for
11 people to trust that when they've given us input, be it
12 the COI tool or any other type of input, that they know
13 we have it. And I know tomorrow we'll be talking about
14 the Airtable, and we'll get more of a feel of how we're
15 going to be managing the data. But I think we need to be
16 more intentional about at every public meeting, at the
17 beginning of a public meeting just saying, hey, we've
18 received this many COIs or having some type of report
19 that people can download and see that says, these are the
20 communities of interest we've received and these are the
21 regions we've received it from or the counties; break it
22 out in some way.

23 But I think it's time that we start just -- we don't
24 have a map; we don't have a database; we don't have
25 anything else, but we need to have something that people

1 know, we're getting it, we're acknowledging it. Because
2 I agree with Trena, I don't -- one of the things I read
3 yesterday in that guide that was just put out by MALDEF
4 and the other groups were that they say, submit your
5 communities of interest and attend a hearing and tell
6 them your community of interest.

7 So the community organizations are pushing people to
8 do both pieces, and it's okay to do both pieces, but we
9 also want people to be okay not to. I mean, when we do
10 our public outreach sessions right now, or education
11 sessions, we say, if you submit it, save your time.
12 Submit it now and we promise we're getting it. It's
13 going to be just as equal if we get it earlier -- if we
14 get it as a -- however we receive it, it's going to take
15 equal weight. And I think I would encourage the line
16 drawers to talk that way as well because I'm feeling a
17 little bit, from the conversation today, that people are
18 saying, well, if it's at the hearing we'll -- I agree
19 with Trena, we need to be careful how we're talking that
20 what people present to us, however they present to us, is
21 equal weight.

22 And so if the line drawers never heard it, or we
23 didn't hear it because we haven't read it yet, that's
24 okay. We will get to it and it's going to be equal
25 weight. And we're going to need to think about that when

1 we're doing the line drawing, not to say, hey, these are
2 the COIs that we got at the public input session, and
3 these are the other ones. All of them have to be the
4 same, and so we just constantly are going to need to push
5 ourselves to remember that.

6 CHAIR AHMAD: Trena, Alicia, and then Fredy. Fredy,
7 is this a response directly or are you getting in the
8 queue? In the queue? Okay. So Trena, Alicia, and
9 then --

10 COMMISSIONER TURNER: Great. Yep. Thank you.
11 Thank you. Thinking back to Karin gave a great
12 suggestion earlier. Well, a lot of what she's already
13 said. But she spoke to be able to name the space. The
14 place that people are calling from. The region, the
15 city, the area, et cetera, at the top of their input, and
16 then someone asked the question, what was helpful in
17 sharing.

18 In our basic's presentation, we, right now, tell
19 people that, of course, there's no right or wrong way,
20 and that's still maybe the case, but we probably can set
21 that expectation a little bit better than what we're
22 doing even at this point. I know we're coming towards
23 the end of them. We've done many, many presentations.
24 But whether we upgrade the material there, now, just
25 thinking from the last ones that we're doing, to be able

1 to state, under the participating in the process, your
2 input is vital.

3 One way when you're describing, if you're calling
4 in, if you start with your community, name of the city or
5 area, something that can begin to train them, and then
6 beyond what's going to be beneficial and helpful for
7 their time period. And then beyond that, on our website
8 we can even add under materials just some other space
9 that says, this is what will make your time -- the line
10 drawers be able to quickly access the area.

11 Along with those same words -- I'm not vacillating
12 back and forth -- the ones that say that, yes, submit it
13 through the COI tool and should you need or choose to
14 call in, what is most beneficial is if you start, and
15 then give whatever those piece parts are -- those points
16 would be very beneficial, I think, to us and the
17 community.

18 CHAIR AHMAD: Alicia and then Fredy.

19 COMMISSIONER FERNANDEZ: Okay. So I'm wondering,
20 meaning someone on the outside looking in. I get it that
21 line drawers, they have their tools, they have -- I'm
22 just not understanding why during the public input
23 meeting we're not using to COI tool. Because we're going
24 to have to take that information and put it -- it's like
25 it's almost going to be duplicate. The line drawers are

1 going to call it up, and then later they're going to have
2 to back and input it. Versus, if we just had the COI
3 tool and they told us, then we could automatically just
4 submit it then.

5 I know that's probably a touchy conversation because
6 of people involved, but it's just -- for me it just seems
7 more efficient if we just brought up the COI tool and
8 basically, input it for them. Okay. That's my one.
9 It's just a comment, Jane, so it's good. Anyway.

10 And then the second part -- or another question
11 is -- I totally agree with Trena. There's some people
12 that may not trust that we have their COI and maybe if
13 they want to verify, they can either call the Commission
14 and ask for verification it's in there, or maybe even if
15 they're in the queue and someone can right away look it
16 up and say, yep, it's already in there. Do you still
17 want to give your input? We have the information.

18 And then, I guess the main thing is, I think --
19 Patricia mentioned that MALDEF is saying submit your COI,
20 plus go to a meeting. I mean, honestly, if you've
21 submitted it, there really isn't a reason for you to come
22 to the meeting. And the only reason I'm saying that is I
23 don't want someone who already has submitted a COI to
24 potentially take up somebody else's slot that hasn't
25 submitted an input.

1 So I mean, I just really think we really need to
2 market the COI tool and once it's in, it's in. You don't
3 get two points or two credits if you also come to the
4 public input meeting, it's one. A total of one. So I
5 just really, really -- we really need a market this
6 community of interest tool. And when Karin said
7 sometimes you do a really good job, and no one comes.
8 Wouldn't that be great if you did a really good job, and
9 no one came because everyone used the tool? Great.
10 Wouldn't that be awesome? And the same with saying we
11 need more meetings, but maybe we don't need more meetings
12 if more people input their information in the communities
13 of interest tool that we have, we wouldn't need more
14 meetings.

15 So I'm just trying to think of more efficient ways
16 to get through these public input meetings.

17 CHAIR AHMAD: Thank you, Alicia. I see Jamie who
18 might have a response, and then Fredy and then Jane.

19 MS. CLARK: Thank you and thanks so much for your
20 question and thoughts around what software to use during
21 the input hearings. From a line drawer perspective,
22 there's a couple reasons that I wouldn't necessarily
23 suggest using the COI tool live. One of those reasons is
24 that it does rely on an internet connection. And in
25 particular, if we are traveling, if we are in person and

1 we're in a site that doesn't have a great internet
2 connection there, then it could cause some issues.
3 Additionally, like we -- well, I guess we didn't really
4 touch on this that deeply and actually creating the files
5 and selecting the exact right area in particular, if
6 somebody is giving really detailed boundaries and it's at
7 the Census block level, it can be pretty time consuming
8 and even, honestly, potentially distracting for the
9 speaker or for the members of the public, for anybody
10 who's watching that process happen.

11 Additionally, sort of like typing in the response
12 and then clicking submit and watching the wheel spin,
13 starting a new COI. I think that it could -- I think
14 that it could potentially sort of take away from that
15 person's time or maybe cause delays in having the next
16 speaker be prepared or moving along quickly, I guess I
17 should say, while we could have somebody watching off-
18 line at home digitizing live and putting it into the tool
19 that way, as opposed to like going back and listening to
20 the testimony again, which is what we did last time.

21 So yeah, that's just my two cents on why we're going
22 with the recommendation of not doing the COI tool live
23 during these meetings.

24 COMMISSIONER FERNANDEZ: Makes sense. Thank you. I
25 appreciate the additional information.



1 CHAIR AHMAD: I have Fredy and then Jane.

2 MR. HERNANDEZ: So one suggestion. I love the last
3 training that we did where you actually opened up the
4 line drawing software and you actually took into
5 consideration different COIs and you overlapped them and
6 you told commissioners, okay, now decide on how you're
7 going to divide up this district. I think that exercise
8 would be amazing to show or illustrate at our meeting
9 prior to opening up the floor to public input so that
10 folks know how their actual COI is going to be leveraged
11 when drawing those maps so that they see the full
12 picture.

13 I'm a visual learner, so unless I see it, if you
14 just tell me a COI tool or communities of interest, I
15 won't get it until I actually see it. And I think that
16 we might even be able to do a video and plug it before
17 the event and then do it live at the meeting itself.

18 CHAIR AHMAD: Thank you, Fredy. Jane, I keep
19 pushing you back in our line because I see Andrew's hand
20 up.

21 COMMISSIONER ANDERSEN: I was going to say, can
22 Andrew go first and then I'll go?

23 CHAIR AHMAD: Perfect. Thank you. Thank you.

24 MR. AMORAO: Thank you. Yes. And thank you,
25 Commissioners, for this great meeting. I think there's a



1 lot of great ideas going around tonight. And just one of
2 the things that we're working on, and this came up in a
3 previous meeting is just the pinpoints of where the COIs
4 are coming from. And one of the things we're working on
5 is being able to pull those in, ideally on a daily basis.
6 And having the updated COI maps so people can see where
7 the COIs have been submitted. And there's a couple of
8 other features that we're working on. But that's one of
9 the things that I think we can do.

10 If we're going into a certain zone, we can start
11 with that zone and just show a map of that and sort of
12 scroll and show the pinpoints. Once we turn on the
13 boundaries, that's going to look a little bit messy, but
14 that's something that I think we would be able to do just
15 for demonstration purposes of, here's all the boundaries,
16 but here are all the pinpoints and all the comments that
17 are -- or all the COIs that have been submitted.

18 The other thing I just wanted to mention, I thought
19 was a great idea mentioned by somebody earlier, is just
20 on scrolling at the bottom of the screen, just talking
21 about get your input heard or feel free to skip the line
22 and submit online or something like that. Pushing the
23 COI tool. Yep, Fredy. I think that's something that
24 we -- I thought that was a great idea. Just so people
25 know that that's another resource. And if somebody sees



1 that, even when they're signing up for the appointment,
2 you don't want to discourage them from showing up to the
3 meeting. But if somebody sees that and -- we've all been
4 eating, drinking, breathing this day in, day out, but
5 there's a lot of people who will be very first time to
6 one of your meetings, to even hearing about
7 redistricting. So if they see that option there, it may
8 be something that they weren't previously aware of.

9 So I think between displaying and pushing the COI
10 tool and assuring people that the COIs are coming in and
11 sort of seeing that map populate for each meeting, I
12 think is something that will give reassurance to the
13 public as they're submitting that, oh, it's heard, people
14 are seeing it. Gosh, they talked about it.

15 Now, whether or not we go in and talk about them in
16 the beginning of the meetings, I think that's something
17 where I think Karin had a good idea of like maybe pushing
18 that off afterwards where, all right, we're going to have
19 a couple of days of meetings just talking about the COIs
20 and going around the state so people can understand them
21 and zoom in.

22 And then one last thing is having this tool
23 available for the public to see, but also for each of the
24 commissioners to see, so they can click on something, and
25 they can see it is something that we're working on as

1 well. So if you wanted to get more details on the
2 particular COIs, you can then use that. And the idea is
3 to use that in conjunction with the Airtable database
4 where you can go in and get more details as needed. So I
5 just wanted to throw all that out there.

6 CHAIR AHMAD: Thank you, Andrew. Jane, your turn.

7 COMMISSIONER ANDERSEN: Yeah, actually Andrew was
8 talking a lot of things I was going to talk about. Just
9 to kind of give you -- that's kind of what we were
10 talking about, heat map. That's kind of what Andrew is
11 talking about but in much more detail. And the idea
12 being, people could see hey, my information is indeed
13 there. I was wondering, actually, if -- and also do some
14 reporting, which I want to say that in just a minute.
15 But I was talking about in terms of this meeting we're
16 talking about on June 10th.

17 I don't think we should be using the COI tool
18 because no, we don't want to be pulling that up. We want
19 to be showing the general geography to make sure it's
20 uniform for the people. We don't want it to appear that,
21 oh, see, look, I've already -- I'm getting special
22 treatment because I'm in the system and here. And it
23 should be, here is the geography, and oh, you have a COI,
24 that's great and you want to talk more about it. That's
25 great. Or now, this is where you are. Please, and we're

1 trying to write it down, but the geography -- I was
2 wondering if -- and I haven't kind of mentioned this, the
3 detail it to the line drawers -- but could we say let's
4 put the COIs on it, the layers on it, the geography.

5 So when you go to a particular area, you'll actually
6 see the COIs that we received, and we'll say it's through
7 a certain date. So it's actually on the actual geography
8 as opposed to the heat map. And this would be at these
9 specific areas. And to make sure we could be able to do
10 that, the geography would be part of the appointments.
11 Very specific as possible. As far as the appointments,
12 we're going to here, here, here, so okay, number 6, wow,
13 they're doing this. Number 7, they're doing that. This
14 would obviously be -- we could only do that at the
15 regional meetings. Say, okay and each regional meeting
16 and then you can separate those who are not from this
17 region.

18 Like, when they ask you to pre-register or how like
19 Fredy's getting emails for this one, he could kind of
20 sort and say, okay, great, would you guys -- you're all
21 in -- like, you're in this area, that area, that area,
22 kind of group them even or on the SignUpGenius.

23 But then as far as the how do we consider the input,
24 let's consider it. I really think we should do that on a
25 more regular basis. Don't just wait and try to do all of



1 it at the end, because I'd like to do that with -- let's
2 have a look at the data and the COIs with probably the --
3 excuse me -- the actual data shortly after each regional
4 area, so we can kind of -- while it's still fresh in our
5 minds. And then that couple of weeks before we really go
6 to kind of get into it and it would be a review.

7 So we can kind of have these -- and these would be
8 short blurbs, short times in, say, the meeting -- our
9 full meetings, that we would actually kind of do this.
10 We'd have this information. We can kind of look at it or
11 even if we want to have a separate time of -- now, let's
12 talk about that. Just the COI input. The COI, right.
13 It was such and such and so and so to try to see how we
14 can actually see it, how it overlays.

15 So we can kind of do that in several stages, and
16 then do it all at the end. But for this meeting, I would
17 like us not to use the COI tool. Actually, use a little
18 geography with the COIs on it.

19 CHAIR AHMAD: Right. May I ask a clarifying
20 question of our line drawers? I am a little confused on
21 something. I'm trying to envision and maybe, Karin, your
22 idea of doing a dry run will answer all of the questions
23 that we all have in different ways. But when we start
24 this meeting, this COI input meeting, which is just one
25 avenue of many to get COI input testimony or input into

1 the Commission. What did you all do in 2010 and what
2 role do you all envision playing this time around? Just
3 specifically for that June 10th virtual meeting, if at
4 all.

5 MS. MACDONALD: Yeah. Thank you for that question.
6 I would envision our role to be very much like what I
7 described earlier, to again, be a resource to all of you
8 and to the public, essentially to find the particular
9 area quickly, visualize it for all of you so that the
10 public knows that you're looking at the right area. Of
11 course the strength of the Commission is that you are
12 from throughout California, but that also means that
13 there are probably some areas in California that are not
14 as familiar to some of you than to others.

15 So that brings everybody up to speed just to see the
16 geography, to be there as a resource for you. If you
17 want to see something a little bit closer or not to
18 again, pull up geography that perhaps is in the system
19 that somebody would like to reference. Yeah. And also,
20 just to learn along with you about the various regions
21 and about the various inputs and be part of the
22 conversation so that we can have a better conversation
23 later on when you're starting to give direction and when
24 you may need us to pull something up quickly or to recall
25 something perhaps from a particular meeting.



1 So that that in a nutshell is how I would describe
2 it, but I think it will probably evolve.

3 CHAIR AHMAD: Great. Thank you. I see Marian and
4 then Alvaro.

5 MS. JOHNSTON: And there's a major difference in how
6 the line drawers are working this time than last time.
7 Last time we didn't start meeting with the line drawers
8 until the Census data was already -- they already had the
9 computer information as to the Census data so that when a
10 person was describing it, they were pulling up
11 information on their map drawing software. So it could
12 be captured.

13 Now, you're doing your COIs before you have any of
14 the population figures. So it's going to have to be
15 integrated once the Census comes out. You're going to
16 have to integrate the two together. And I'm not quite
17 sure how that's going to work, but it's going to be
18 easier that you're just going to be doing the line
19 drawing, having already collected your COIs.

20 CHAIR AHMAD: Thank you, Marian. I saw Alvaro, and
21 then Patricia and then Jane.

22 MR. HERNANDEZ: Yes. I just want to make sure I'm
23 clear on this part of it. Since on June 10th, we're
24 going to do a virtual presentation. The line drawers --
25 Karin and Andrew, if you guys can chime in here -- will



1 display when let's say I come up and I'm talking about my
2 community, which is Elk Grove. And at that point the
3 line drawers will bring up the Elk Grove or the entire
4 county in which Elk Grove resides, whatever the case may
5 be. And so we would have to visually show that online
6 and on the Zoom link.

7 So I'm trying to visualize that part of it. Will it
8 be up the entire time that I'm doing public comment, or
9 does it go up for the Commission to understand the
10 context of which my input is going to be referencing?
11 How was it done previously? Because I think with this
12 virtual world that we're living in that, I think Jamie
13 also mentioned, may take away from my input because
14 people are focusing on that map that may or may not be
15 exactly what I'm describing. So I just wanted to get
16 your input on that. Thank you.

17 MS. MACDONALD: Yeah, thank you for that question.
18 I will let Jamie clarify what she said. And I think it
19 is very much -- it is very similar. I think it would
20 essentially be a screen share. Again, it will probably
21 take a few seconds for us or a little while to pull it
22 up. Once the map is up, it would give the speaker, who
23 of course, sees the map also, hopefully, an ability to
24 say, yes, that's what I'm talking about, or zoom in a
25 little bit or it's a little bit over. So there can be

1 some -- there can be some interaction there.

2 And then the speakers could also -- there were some
3 speakers that said, please, I want to make sure the map
4 is up before I start speaking. And there were some
5 speakers that said, I don't need my geography up, I'm
6 just going to tell you about it. So again, it was a very
7 collaborative and I would say pretty friendly environment
8 for people to come up -- a welcoming environment, I
9 should say, for people to come up and just let the
10 Commission know what they needed specifically.

11 But more often than not, I would say almost every
12 speaker really relied on us to pull up the geography and
13 really did want to see it and really did want to make
14 sure that the Commission saw it. If that answers your
15 question and Jamie, if you have to -- yeah, would you
16 like to add --

17 MS. CLARK: Sure. Yeah, thanks, Karin. I guess
18 just to clarify what I meant is that, based on
19 experience, I think like editing the map or making
20 changes or trying to select areas, that's the part that
21 can be somewhat distracting, whereas what we're talking
22 about is really as you described, zooming into an area,
23 sort of like waving the cursor over the area that's being
24 discussed, which can, I think, sometimes even help
25 speakers to understand. Okay, yeah, this is actually

1 where I'm talking about. And I thought I was going to
2 say these are the boundaries of my COI and now I'm
3 looking at it and I'm realizing it's a little bit bigger
4 or a little bit smaller even.

5 And of course, will also help the Commission sort of
6 visualize what the speaker is referring to and also to
7 help members of the public who might be viewing from home
8 to sort of understand, okay, this person is also in my
9 city. This is their community that they're talking
10 about. I might not be so invested and I'm going to keep
11 watching every single meeting. And I am interested to
12 know what other people are saying about where they live
13 and can just sort of give some context to everybody
14 involved.

15 CHAIR AHMAD: Great. Thank you. I saw Patricia and
16 then Jane.

17 COMMISSIONER SINAY: I just wanted clarification.
18 Are we supposed to just be talking about the June 10th
19 meeting so that we can clearly kind of define the steps
20 for the June 10th, or are we talking broader than June
21 10th?

22 CHAIR AHMAD: In relation to what aspect of this
23 conversation?

24 COMMISSIONER SINAY: This meeting, today's meeting.

25 CHAIR AHMAD: Yes. June 10th was the criteria of

1 discussion.

2 COMMISSIONER SINAY: Okay. So I will leave my
3 comment for when we're talking about the actual regional
4 input sessions then.

5 CHAIR AHMAD: Great. Thank you. And then, Jane.

6 COMMISSIONER ANDERSEN: No, you talked about it. It
7 was just a little clarification from Alvaro, but Jamie
8 kind of cleared that up, so I don't have anything else.

9 CHAIR AHMAD: All right. Sounds good. In terms of
10 what this meeting looks like and a dry run for June 10th.
11 Are folks interested in having such a dry run? Yeah. So
12 I'm looking at the calendar and I have the privilege of
13 knowing what the 24th and 25th holds for the agenda for a
14 full CRC meeting, and hopefully it will be light.

15 So I'm looking at the 25th of May as a potential
16 date for the dry run, with both the queuing up system and
17 the line drawers present. So just the full end to end,
18 what does that COI input meeting look like? That gives
19 us two weeks before our first statewide COI input meeting
20 and two scheduled full CRC meetings in between, in order
21 for us to make any changes or adjustments as needed
22 before that very first COI input meeting.

23 I want to get a temperature check from everyone.
24 Commissioners, the team, line drawers if that is
25 something that's doable in terms of getting together a



1 dry run for that date and hear your thoughts on that.

2 Jane?

3 COMMISSIONER ANDERSEN: Just a clarification on
4 that. Does that mean you're going to try a dry run on
5 each of those days or to like, try one, modify it, try it
6 again, try it again?

7 CHAIR AHMAD: I think that's to be determined. But
8 the 25th looks pretty open right now on our agenda for a
9 full business meeting to have a dry run with the full
10 Commission. Depending on the level of adjustments we
11 need for the 10th, we can potentially just recommend
12 those adjustments, hear the recommendations from the
13 people involved in planning and just let them do their
14 thing between then and the 10th. Or we could bring you
15 back. I don't know. I think it really depends on how
16 folks feel at that point.

17 COMMISSIONER ANDERSEN: Yeah. Because that -- yeah.
18 If it's just then, I'd be like, ooh, how do we readdress
19 it. But if we do one and then if we need to come back,
20 we can do a couple others. Yeah.

21 CHAIR AHMAD: Yeah.

22 COMMISSIONER ANDERSEN: It'd just be short.

23 CHAIR AHMAD: Yeah. If we do, we have scheduled,
24 Wednesday, June 2nd as an if needed business meeting as
25 well as --



1 COMMISSIONER ANDERSEN: The 9th.

2 CHAIR AHMAD: -- the 9th as a full scheduled meeting
3 ahead of that first COI input meeting in order for us to
4 make any adjustments if need be.

5 COMMISSIONER ANDERSEN: I like that idea.

6 CHAIR AHMAD: How are other folks feeling about
7 this? Yes, Alvaro?

8 MR. HERNANDEZ: Yeah. I really appreciate the fact
9 that we wouldn't have to reschedule or schedule a
10 separate meeting for the dry run. So everyone already
11 pretty much has it on their calendar, including our
12 videographer folks, so they don't have to reschedule or
13 try to fit us into their schedule. So I appreciate that.

14 CHAIR AHMAD: I was hoping to cancel that meeting.
15 Give everyone back a day, but never mind. Marcy?

16 OUTREACH DIRECTOR KAPLAN: I think building on what
17 Fredy had said earlier, maybe as part of that meeting, we
18 also do have some conversation around more guidance on
19 the COI. I think Commissioner Turner had brought that up
20 also. So maybe at that time period also and maybe do a
21 walkthrough of the COI tool so and we can kind of block
22 out some of those times to flag to the public, different
23 times to tune in on those opportunities as well.

24 CHAIR AHMAD: Yeah, that's good input. Patricia.

25 COMMISSIONER SINAY: Yeah. The outreach team, we've



1 been we've been talking about creating a one pager that's
2 similar to the slides and it'll help people walk through
3 it and so we'll try to have it ready for that meeting so
4 that we can adjust and fix it as well.

5 CHAIR AHMAD: Great. Awesome. Jane.

6 COMMISSIONER ANDERSEN: On that, could that be
7 coordinated with the Materials committee? They're doing
8 the slides. And because I'm sort of thinking we might
9 need to do an actual COI presentation portion or just
10 that. And so the education meetings were another option.
11 But I'd like them to be -- make sure all the
12 commissioners are all saying the same thing. In terms of
13 presentation.

14 CHAIR AHMAD: Great. Thank you, Jane. All right.
15 So hopefully we'll see in a very exciting meeting on the
16 25th then with a full dry run. We can even put together
17 like a mock agenda and just do a full end-to-end dry run.

18 But before we leave for today, there is one more
19 item left which our Language Access Committee put
20 together a very thorough document. So I want to give the
21 floor to Alicia and Linda to talk through that document.

22 COMMISSIONER FERNANDEZ: Linda, do you want to go
23 for it or am I going for it? We're going to go together.

24 COMMISSIONER AKUTAGAWA: Why don't you go ahead and
25 get started?



1 COMMISSIONER FERNANDEZ: Okay. I'll do that. And
2 yes, so it was Linda and myself, but I also Marcy.
3 Marcy's been -- she's been trying to herd these two cats.
4 Poor Marcy. She's been really -- she's trying really
5 hard to keep us focused. Thank you so much.

6 And so what we what we have here today, and
7 hopefully everyone has either had a chance to look at it
8 or has it up on your screen right now. What we wanted to
9 do was to make some recommendations, moving forward, in
10 terms of Language Access. One in terms of the
11 appointment system, which we're glad that we've decided
12 to move forward with that, but then also trying to spread
13 out.

14 So one of our main focuses was trying to make some
15 of our zone-specific meetings, public input meetings,
16 have designated languages for those zones, mainly based
17 on the population in their zones. Obviously for like the
18 San Francisco area and the Los Angeles area, they have
19 huge concentrations of different languages. And we
20 didn't want to inundate them with the only input meetings
21 are going to be language driven or different language
22 driven. So we tried to spread it out amongst some other
23 zones that have high populations in that language as
24 well.

25 So if you have the documents, we'll go into table 1.



1 So that would be our recommendations. And so our first
2 recommendation was using the appointment system. And
3 we're going to have to work something around the time
4 slots if they require interpretation services because as
5 we noted earlier, they are allowed twice the amount of
6 regular public input. And so what we were recommending
7 is based on a six-hour meeting for the days that we've
8 designated. So if once you get to table 2, there's
9 certain meeting dates that are designated in specific
10 languages.

11 So for those meeting days, we were going to
12 recommend that the first two hours of appointments be
13 designated for individuals requiring interpretation
14 services, be it the first two hours, the last two hours.
15 What we're trying to do is concentrate the interpretation
16 for a specific language in a two-to-three-hour block,
17 because that's how our and our interpreters are
18 contracted is two-to-three-hour blocks. So we want to
19 try to be as efficient as we can with our resources. And
20 so we're trying to group them together.

21 And then for all other public input meetings, we're
22 recommending holding the first hour for interpretation
23 requests. Although, we would have, as the schedule
24 shows, we do have specific dates for certain languages
25 that may not fit in everybody's schedule, right? I mean,

1 they may not be available on that day to provide any
2 interpretation services for Spanish. So we want to hold
3 that open.

4 So let's see, the fourth bullet will be a little bit
5 different than what we have recommended in the past. In
6 the past we had recommended at least a five-working day
7 prior to a meeting request for interpretation services.
8 We are recommending to increase that to ten days because
9 there is more involved than we were aware of when staff
10 are trying to coordinate the interpreters and also with
11 the time slots. And then so we're asking if you require
12 interpretation services, please submit that within ten
13 working days, sign up for a slot, and that way we can
14 work to get the services provided.

15 And then five days prior -- working days prior to a
16 specific meeting, if those slots that we had designated
17 for interpretation services, if they're not needed, we
18 would open it up for anyone else to fill those slots.
19 And we talked about that. And just that they should be
20 allowed double time for consecutive interpretation. So
21 that's just the recommendation part.

22 Do you have questions, or should we just keep
23 moving? Patricia.

24 COMMISSIONER SINAY: I'm a little nervous about
25 giving up the slots five days prior to the meeting. And



1 part of that is I know how hard it is to do outreach and
2 engagement and get people to sign up for things ahead of
3 time, especially if they're not confident in the system
4 or if it's a new process for them.

5 So I would hate for us to get rid of all the slots
6 we have. Could we just, five days prior, give up maybe
7 fifty percent of those spaces and just hold on to some of
8 them?

9 COMMISSIONER FERNANDEZ: Okay. So we can all write
10 that down and that can be something that can be brought
11 up for consideration, which is great. Okay.

12 Okay. Okay, okay. Patricia.

13 COMMISSIONER SINAY: Table 2 columns later, even
14 though you say, see table 2, right? We're discussing it
15 later, not under these bullets.

16 COMMISSIONER FERNANDEZ: Right. It's a separate
17 table. So if you go to page 3 of the document.

18 COMMISSIONER SINAY: No, no, I see. I just want to
19 make sure we weren't talking about table 2 right now.

20 COMMISSIONER FERNANDEZ: No, no, no. We're still on
21 table 1. We're just going through the recommendations.
22 So table 2 will show, I guess, our recommended schedule
23 for the languages. Trena.

24 COMMISSIONER TURNER: Thank you. Back to Patricia's
25 question and response. In releasing the slots, is there



1 a tie in or connection with whether or not we will
2 contractually be required to still pay interpreters if
3 you release in the last moment?

4 COMMISSIONER FERNANDEZ: Yeah. Yes. There is a
5 time -- once you contract for the services. I think it's
6 only a couple of days in advance in terms of
7 notification.

8 COMMISSIONER TURNER: Okay.

9 COMMISSIONER FERNANDEZ: But again, I mentioned it
10 earlier. It depends on the contract. Some contract is
11 hourly, some are a minimum. So it could be a minimum of
12 two hours or three hours or maybe one hour. So it
13 depends on who we're going to go with. But it would help
14 us to at least try to have a full schedule so we can open
15 up some of those slots potentially. And then also, just
16 remember, those slots are going to be six-minute slots
17 versus three-minute slots. So if we open them up, we can
18 open it up to more people, more Californians, to provide
19 that. But I also see the benefit of potentially holding
20 some of them. So obviously, up for discussion.

21 COMMISSIONER TURNER: And I was just thinking it, if
22 we're holding them, which means we need to also keep
23 them, the interpreters, on hold for potential use or not.
24 And so we'll get to a particular time where we'll need to
25 pay, even if no one uses the slot. So it's more than



1 just being able to release slots to Californians. We may
2 end up paying for interpreter services that we don't
3 need.

4 COMMISSIONER FERNANDEZ: Yes, correct. Yes. Thank
5 you, Trena.

6 Marcy, did you want to add something? Or are you
7 just waiting?

8 OUTREACH DIRECTOR KAPLAN: Yeah, no, I think just
9 adding like if there is no -- and maybe that's what you
10 might want to clarify more. If there is no request for
11 the language at that ten-day point, then are you not
12 scheduling language interpretation? If there are no
13 requests, so there still would be the need for a request
14 to be able to schedule the interpreter.

15 COMMISSIONER FERNANDEZ: I think either or. I mean,
16 if there's -- let's say we've got -- we're set up for
17 fifteen slots or whatever the case may be, twenty slots.
18 If only ten of them are filled, then potentially we could
19 release the other slots and we could again try to get
20 more input in there.

21 OUTREACH DIRECTOR KAPLAN: No, I'm just clarifying
22 to the point of paying for an interpreter that wouldn't
23 be --

24 COMMISSIONER FERNANDEZ: Yes. I'm sorry.

25 OUTREACH DIRECTOR KAPLAN: If no one is submitting



1 requests for the language then we don't -- we would not
2 be requesting an interpreter for that time period.

3 CHAIR AHMAD: Yeah. Linda, did you have your hand
4 up or. No. I mean, you to chime in whenever.

5 COMMISSIONER AKUTAGAWA: No, it's okay. I think
6 Marcy ended up clarifying what I wanted to say. I think
7 that's part of the reason why we wanted the appointment
8 system is to also know whether or not we're going to need
9 to contract the interpreters. I think definitely point
10 taken about can we wait until the very last moment where
11 we tip from not paying to paying if the interpreter is
12 not needed? I think that's definitely something for
13 consideration. I think we're just trying to be mindful
14 of resources, but also balancing that. We do want to
15 ensure that there's this accessibility to interpretation
16 services as well too.

17 COMMISSIONER FERNANDEZ: Okay. Patricia. I mean,
18 Jane.

19 COMMISSIONER SINAY: I guess one of the things that
20 we need to probably be intentional here is, are we
21 thinking we'll build it, they'll come because it's in the
22 calendar people are going to know it's there. Or are we
23 going to do intentional outreach to those communities to
24 know that, hey we have interpretation on these days.
25 Like, will we -- Cecilia was telling me that we're not

1 doing social media posts in different languages. But it
2 seems like we should -- for something like this, we would
3 want to do different languages -- media posts and social
4 media and things like that to be proactive. So I think
5 we need to -- if we could clarify that, if we're going to
6 be proactive to fill these spots or we're just hoping
7 they're coming to these spots.

8 COMMISSIONER FERNANDEZ: Marcy.

9 OUTREACH DIRECTOR KAPLAN: Yeah. And we discussed
10 this in formulating this as we're bringing on the field
11 team and they're helping to promote these public input
12 meetings and the COI tool that this would be a part of
13 that promotion that there would be these days with
14 language for -- if you need language assistance, these
15 are the dates where we will be able to be providing and
16 this is how you request that process. Thank you for
17 highlighting that. Yeah.

18 COMMISSIONER FERNANDEZ: Jane.

19 COMMISSIONER ANDERSEN: And that sort of amplifies
20 my question is, if we are indeed specially advertising
21 this and we're supposed to get that kind of thing. Just
22 because someone doesn't sign up, does that mean
23 they're -- I don't think that means they're not going to
24 show up. Does that make sense?

25 COMMISSIONER FERNANDEZ: Right. They can still call

1 in, but they'll be put in -- at that point, they would be
2 placed in a queue.

3 COMMISSIONER ANDERSEN: But when we have
4 interpreters.

5 COMMISSIONER FERNANDEZ: They have to request
6 interpretation ten days prior.

7 COMMISSIONER AKUTAGAWA: Either that or they could
8 bring their own interpreter. So that's on the next line
9 of table 1. They don't have to rely on this. If they do
10 want to, they -- anyone is welcome to make or provide
11 public input. And if they prefer, if they want a family
12 member or a friend or somebody that they trust to do the
13 interpretation for them, that is also fine. It doesn't
14 have to just be us.

15 I think we're just trying to -- again, I think
16 we're -- we are going to try to encourage people to sign
17 up for the dates that we're going to advertise as these
18 are the dates that we intend to provide interpreters so
19 that then we could try to ensure that there's clarity in
20 terms of this is when we will have these interpreters
21 available. We're trying to also avoid having twelve
22 different interpreters every single time because we don't
23 know if it's going to be needed every single time.

24 So that's why we're also trying to make it available
25 by appointment as well too.



1 COMMISSIONER ANDERSEN: And then could I specify, is
2 in the advertising you should say these are the days
3 these languages will be available, provided you let us
4 know by five days. Otherwise, you're more than welcome
5 to bring your own. But will only be able to provide them
6 the five days, and that needs to be the most important
7 thing. Otherwise, I'm concerned that people will be
8 showing up and we will --

9 COMMISSIONER AKUTAGAWA: Actually, just for
10 clarification, we are asking for ten days in case we --
11 well, one is, we want to arrange for the interpreters.
12 We also want to get a sense of are we going to need more
13 slots than what we have available right now? And do we
14 need to add additional interpretation date times to the
15 other meetings, or do we just need to try to expand the
16 number of slots available for the dates that we have?

17 So if we can try to get as early as we can some
18 advance kind of idea of how many interpretation requests,
19 we're going to have, that's where the five days
20 difference right now between the ten and the five days.
21 But definitely I heard what Patricia was saying about
22 maybe releasing it a little bit later, but we're just
23 trying to also give staff some time to just figure out,
24 are we going to need more slots for interpretive time?

25 COMMISSIONER FERNANDEZ: Right. Patricia.



1 COMMISSIONER SINAY: We won't be able to understand
2 it. But couldn't someone give us public input in
3 whatever language they want, and we get it translated
4 later? And we say we'll do that if someone calls us or
5 someone writes. And so that should be open also for
6 public input.

7 COMMISSIONER FERNANDEZ: Yes. Yeah. Jane's talking
8 to herself right now.

9 COMMISSIONER ANDERSEN: That's a really good point,
10 Commissioner Sinay, because no matter what it is, we'll
11 record it and then be able to translate it. So that's a
12 very good point.

13 COMMISSIONER FERNANDEZ: Okay, Moving right along,
14 Linda, do you want to take it from here?

15 COMMISSIONER AKUTAGAWA: Okay. So we already
16 mentioned that, of course, the public can use at any time
17 their own interpreters such as a family member or friend.
18 So we do want to acknowledge that. We also wanted to --
19 while we will provide ASL, we do want to just make it
20 known that for disability access that we will provide ASL
21 and close captioning. However, if there are other
22 disability related accommodations that we perhaps have
23 not covered via the ASL or the closed captioning, we
24 would like that request to be made at least five days
25 prior to the meeting. This is also just so that

1 everybody knows it's in alignment with what is currently
2 on our agendas as well too. So this is language that did
3 come directly from our agenda. So we just put that so
4 that it's also clear.

5 And then one of the other things is we talked
6 briefly about this, but because we are making an
7 assumption that this is a virtual meeting, it is open to
8 anyone who wants to provide public input on a day that is
9 available or convenient for them. So even though we will
10 have zone specific meetings, we do want to just say -- or
11 make the recommendations and say out loud that the public
12 is not limited to the meeting that is specific to the
13 zone in which they live in to be able to provide public
14 input. They can provide public input during any
15 meetings, and this will also then apply in terms of
16 interpretation and resources.

17 So what we may do is, for example, if we get an
18 interpretation request outside of the twelve languages
19 that we currently have scheduled right now, what we will
20 try to do is, of course we will try to look for an
21 interpreter. What we may -- we're also asking for ten
22 days in advance in case we get multiple requests from
23 different parts of the state. What we may try to do is
24 to request that interpretation request for a similar
25 language that are coming from different parts of the

1 state.

2 We'll try to group them if we can, so that again,
3 we'd like to try as best as we can to make efficient use
4 of the interpretation resources. At least that's the
5 intent. What that actually turns out to be, I will just
6 acknowledge that. And we did talk about this that may
7 not turn out to be the way that we may intended to be,
8 but we will -- because we did say that if somebody has an
9 interpretation request, we will, as best as we can, try
10 to find a resource to provide that, even if it's just
11 going to be a single person for that single language.

12 We do want to be mindful of that, that that is a
13 promise that we made to the people of California. But at
14 the same time we would like to try to be efficient with
15 the resources. So that's what we mean by that at that
16 place right there. And so perhaps before we go on to the
17 next part, which I think could be grouped together, I'll
18 just pause and see any questions, comments about what
19 we've said before.

20 Okay. Cecilia, we'll start with you and then we'll
21 go to Isra.

22 MS. GOMEZ REYES: Sure. I just had a response to
23 something. I'm not sure if Commissioner Ahmad wanted to
24 go first, but I just wanted to respond to something that
25 was said.

1 CHAIR AHMAD: Well, mine's just administrative. We
2 do have to take a break at 7:15, so we would need to
3 decide if we're breaking for the evening and attaching
4 this full document to our Public Input Design Committee
5 recommendation for tomorrow and Friday to review or if we
6 want to go on some other path. Just wanted to throw that
7 out there and I will interrupt again around 7:14 to get a
8 temperature check. I'm sorry.

9 COMMISSIONER AKUTAGAWA: Cecilia, why --

10 MS. GOMEZ REYES: I'm sorry?

11 COMMISSIONER AKUTAGAWA: No, go ahead.

12 MS. GOMEZ REYES: Okay. I just wanted to respond to
13 Commissioner Sinay's comment about translating or not
14 translating social media. So just for clarification on
15 my response on that comment. Social media is typically
16 not translated. Only in the event that your audience is
17 completely in that language. So for purposes of the
18 California Citizens Redistricting, our audience is not
19 only in one language. Our audience is in multiple
20 languages.

21 So for settings, especially like on Facebook or
22 Instagram, and I believe most of them, you can have your
23 settings set to Spanish or whatever language, and it'll
24 translate the content for that. So that's why usually on
25 social media, I'll put a robust comment or in caption so

1 that if people do have their settings set, it will
2 translate the comment or the content of that post. The
3 only groups that I see, and I've gone to several
4 different conferences and webinars to discuss these types
5 of things is, for example, if you if you're the City of
6 Mexico, then you would have your social media in that
7 language because your audience is predominantly Spanish
8 or what have you. That's just an example.

9 I believe there is translated materials already on
10 our website with factsheets and things like that. So
11 it's not like we don't have materials translated to
12 explain. And I'm more than happy to translate the
13 Spanish, but that's where I end. And so that's why we
14 did the post that we did for the redistricting basics was
15 in Spanish because it was a completely Spanish in
16 language presentation. So the post makes sense to have
17 Spanish. Nevertheless, because we did have a
18 predominantly English-speaking audience, then in the
19 caption I put what it was about.

20 But I think one of the things that I -- as I was
21 kind of preparing to respond to that was, we can
22 definitely do a post to guide folks to the translating
23 materials on the website, which I haven't done yet and
24 that's a good thing to kind of just make sure that people
25 know that they're there because they are there and they



1 should be noted that for whoever needs them.

2 COMMISSIONER AKUTAGAWA: Alicia.

3 COMMISSIONER FERNANDEZ: And that brings up an
4 interesting point, Cecilia. When we met this morning, we
5 were talking about, well, our appointment system needs to
6 be in different languages too, because if I'm saying it
7 for the Spanish, how do I know what it's saying? Right?
8 So that's Alvaro just kind of going to punt it to you.

9 MR. HERNANDEZ: Thank you. I wanted to also make
10 another comment in regard to the COI tool, and I don't
11 think we've mentioned it just yet, or maybe I missed it.
12 I apologize if I have missed it, but the COI tool is
13 available in the twelve languages, so individuals can go
14 directly to the COI tool, select the language that they
15 wish to have it in, and then provide their input directly
16 into the COI tool in that language. So I wanted to make
17 sure that we pointed that out if it hadn't already been
18 mentioned.

19 COMMISSIONER AKUTAGAWA: Actually, the COI tool is
20 going to be or is now available in fourteen languages
21 because for the COI tool we did add Hmong and Thai as
22 well, which I appreciate that the Statewide Database was
23 willing to do. Okay. Karin says that yes, all fourteen
24 are available. So that also allows for communities of
25 interest input via the COI tool as well too in those

1 multiple languages. So just maybe, Isra, I could try to
2 just very briefly just mention the other parts.

3 Then, in terms of the kind of suggestions for which
4 meetings will have which languages, I just want to point
5 out then the remaining two boxes that we have. So what
6 we did is in terms of our recommendation of which zones
7 and which meetings will have which language
8 interpretation. So for the purposes of the grouping that
9 we did, we based it on the twelve languages. And what we
10 did is we looked at what you'll see is data on limited
11 English proficient populations based on the American
12 Community survey. And what we try to look at is, is
13 where are the regions of California where they have the
14 highest number of limited English proficient populations,
15 and which languages are those?

16 So we try to look at really like the top three
17 languages. And so what you'll see here is it's broken
18 down by -- for languages where there were regions
19 statewide, where there is more than a million people that
20 are limited English proficient, we suggested that more of
21 the meetings would have at least that language. And so
22 in this particular case, that would just be Spanish. So
23 that's why you'll see that Spanish is going to be
24 interpreted or provided at four different -- Spanish
25 interpretations will be provided at four different

1 meetings.

2 Then the next level is we looked at areas where
3 there were populations between 100,000 to a million
4 throughout the state where then we would provide
5 interpretation at, at least two meetings. And so those
6 are Chinese, both in Mandarin and Cantonese, Vietnamese,
7 Tagalog and Korean.

8 And then the next one is where there are limited
9 English populations that were less than 100,000. And
10 this is within the twelve languages that we are focused
11 on. We would then schedule at least one meeting in those
12 remaining languages, and those are Armenian, Farsi,
13 Russian, Arabic, Punjabi, Japanese and Kumeyaay. And so
14 that's how we came up with these suggested meetings,
15 which is in table number 2.

16 And this way you'll -- what we also did too, by the
17 way, I'll also mention that, for example, in L.A., we
18 were concerned about having like four different
19 interpretations needed in any of the meetings. So what
20 we might have done is -- or what we did do is, for
21 example, to spread it out a little bit more, we may have
22 looked at a particular language and looked at was there a
23 secondary zone in which that language was a dominant
24 language.

25 So for example, in L.A., we had -- or actually, I

1 take that back. In Orange County, we added Korean. But
2 in L.A., you will probably see that we do not have -- we
3 will not be offering -- or no, I take that back. We are
4 offering Korean in L.A., but we did not offer it in
5 Northern California, for example, because those are the
6 two most predominant areas where Korean, for example, was
7 used. So I just want to take --

8 CHAIR AHMAD: Thank you, Linda. And we are over the
9 time. So we were at a decision point here, folks. Do we
10 want to come back after fifteen minutes and continue this
11 conversation? Or we can also attach this full document
12 as part of our recommendation for consideration and
13 continued discussion at our full CRC meeting this week
14 during the Public Input Design Committee report out.

15 COMMISSIONER AKUTAGAWA: Isra, can I ask you a quick
16 question?

17 CHAIR AHMAD: Sure.

18 COMMISSIONER AKUTAGAWA: Is there a possibility that
19 if we take, for example, if the team is willing -- and
20 this includes the VSF team -- like if the additional
21 discussion is only going to be ten minutes more in lieu
22 of taking the break, can we just like say, if it's only
23 going to require ten more minutes, we just do the ten
24 minutes and then we adjourn versus taking a break? I
25 have no idea of how much conversation there is going to

1 be after this.

2 CHAIR AHMAD: Yeah, we would have to ask because we
3 are at the legally required -- yeah, go ahead.

4 MR. HERNANDEZ: Chair, our captioner has asked that
5 we take a fifteen-minute break, please.

6 COMMISSIONER AKUTAGAWA: Okay.

7 CHAIR AHMAD: So are we breaking for fifteen
8 minutes, coming back and continuing or carrying this
9 forward to tomorrow?

10 COMMISSIONER TURNER: Yeah, Chair, We still need
11 public comment.

12 COMMISSIONER FORNACIARI: We still need public
13 comment.

14 CHAIR AHMAD: We're going to have to break for
15 fifteen minutes. I will see everyone at 7:35.

16 Welcome back from break. We were in the thick of
17 the discussion with the Language Access Subcommittee
18 recommendations. So I would pass the floor back to you,
19 Linda and Alicia.

20 COMMISSIONER AKUTAGAWA: I think at this point, I
21 guess it's more, are there questions from anybody based
22 on what we've presented? Looks like Patricia.

23 COMMISSIONER SINAY: Thank you, guys. Ladies,
24 women. You did some great thinking here, and I really
25 appreciate it. I wanted to ask; do we think that we're

1 going to be ready to have the Spanish interpretation for
2 6/19? I mean, we're still trying to get other pieces in
3 place. Do we want to hold off on that one?

4 And then my second question was, I was kind of
5 surprised --I know that we only have four, and I'm
6 guessing these are at least four, and regions can ask if
7 they want other translation. But for the San Diego
8 Imperial County area, Spanish is huge. And yeah,
9 that's -- and I didn't look to see if the Inland Empire
10 has a Spanish one. But I just wanted to make sure that
11 this is at least. But my main question is -- I mean, my
12 main concern is I don't think that it will be ready for
13 the 19th to add the outreach and everything to get people
14 there for Spanish.

15 COMMISSIONER FERNANDEZ: Well, the reason we did the
16 19th was we had also mentioned that we were going to have
17 one statewide, and that was the later one. So that's why
18 we picked that one. And in terms of why we picked
19 certain regions, it was based on like the overall
20 population in the areas. And so we picked -- for the
21 four -- for Spanish, it's the four zones that had the
22 highest population. But again, if there is a need, you
23 can still request it. So this is at a minimum, and we
24 wanted to be able to provide -- to specify certain days
25 for translation that would already be on the books per

1 se.

2 COMMISSIONER AKUTAGAWA: No one else. Comment.

3 COMMISSIONER SINAY: So can I just make a
4 recommendation that we put really clearly that this is at
5 least these four and people can ask -- on table 2, I know
6 we have it in other places, but people will go straight
7 to table 2. So if we can just clarify that.

8 COMMISSIONER AKUTAGAWA: I guess perhaps the
9 question to ask this group is our intent was to provide
10 and at least Spanish translation at one of the ones that
11 is at a statewide level. Of course, as we've said,
12 anyone from anywhere can call in any one of the zones
13 also. So the question is, do you feel this makes sense?
14 And whether or not we need to move it away. And we
15 thought that at the very least, just starting out early
16 on with something with Spanish translation would make
17 sense. But if you feel that there's a concern -- is it
18 because of the outreach or is it because we might not
19 quite be ready with all the bugs kind of worked out?
20 Like there's going to be little kinks here, there
21 obviously, in the early ones, so.

22 COMMISSIONER SINAY: All of the above. I mean, I
23 guess.

24 COMMISSIONER FERNANDEZ: Okay, good.

25 COMMISSIONER SINAY: I guess part of it, too is we



1 want -- because it is virtual, we're trying to encourage
2 maybe if you need Chinese translation, we were hoping
3 that you would pick one of the days that has Chinese
4 translation or interpretation. And in terms of having
5 Spanish that early, maybe it's one of those that's going
6 to be, we're going to do it and we're going to see how it
7 goes and hopefully it'll go well. It may not go well,
8 but it's out there and at least it'll be our first
9 attempt at trying to use the interpretation services with
10 public input. Again, we're still going to have four
11 other slots with Spanish interpretation. Trena. I'm
12 sorry.

13 COMMISSIONER TURNER: I was waiting patiently.

14 COMMISSIONER FERNANDEZ: I know.

15 COMMISSIONER TURNER: I just wanted to add in. I
16 really appreciate the thought behind having a total
17 Spanish opportunity for people to participate. I think a
18 lot of times it feels like we leave Language Access to
19 the end and squeeze it in. And so I guess things may or
20 may not be worked out just perfectly, but I think if we
21 advertise through our social media channels and as well
22 to say that we were thinking for California, the large
23 population that we have that are Spanish speakers, to say
24 that we are thinking of you upfront as opposed to as an
25 add on and advertise it as such. I like the thought

1 process and feel really proud that it's there as an
2 opportunity and I think we have time to make adjustments
3 to add in more as needed.

4 COMMISSIONER AKUTAGAWA: Patricia.

5 COMMISSIONER SINAY: Just to build on what you're
6 saying, Trena. I think we did really well when we did
7 our outreach sessions and we actually kind of promoted
8 them simultaneously, the English one and the Spanish one.
9 And if we did the same here, I think that could work
10 really well. And we're honest up front saying, hey, this
11 is our first, be patient with us. Alicia and I have
12 talked about this, that the more you're humble about
13 trying something new, the more the community accepts it
14 as well. So I like what you're saying.

15 COMMISSIONER AKUTAGAWA: And I also want to just
16 point out that we do have Spanish at the beginning, in
17 the middle, and also at the end. So by the time it comes
18 to the end, yes, we'll probably be a lot more smoother.
19 But I think it is good that -- having Spanish upfront
20 also enables us to also work out the kinks for the
21 interpretation as well, too, versus -- it won't be
22 something that we'll be able to do if we're doing it just
23 predominantly in English at the very beginning, because
24 there'll be different kinks to work out. Patricia.

25 COMMISSIONER SINAY: No, just lastly, at least

1 you'll have four Spanish speakers to tell you if the
2 translation is working or not. Actually, about six or
3 seven. I'm sorry, I forgot.

4 CHAIR AHMAD: I just wanted to ask a clarifying
5 question in terms of what we want as a group to bring
6 forward to tomorrow and Friday's meeting. I see that
7 there's no language interpretation standards, at least at
8 this point, for June 10th. Do we want to take this full
9 calendar forward to the full group or bring that at a
10 later meeting? I'm just trying to figure out what is the
11 best way to present all of this information this week.

12 COMMISSIONER FERNANDEZ: If we bring it at a later
13 time -- when's our next board meeting, that would be
14 yours, Isra, right? That would be --

15 CHAIR AHMAD: May 24th.

16 COMMISSIONER FERNANDEZ: Yeah.

17 CHAIR AHMAD: Unless, Alicia, you have a need to
18 call forward the 18th, which I don't --

19 COMMISSIONER FERNANDEZ: Oh, well, you know. Not
20 right -- not yet. No. I'm just thinking that the
21 later -- let me think. It would be nice if there was
22 approval by the full Commission, or action, so that we
23 could start advertising it versus having to wait, if that
24 makes sense.

25 CHAIR AHMAD: Yeah.



1 COMMISSIONER FERNANDEZ: Okay. And also for staff
2 to start actually contracting or making requests for
3 those specific languages.

4 COMMISSIONER AKUTAGAWA: Marcy, did you want to
5 comment on that part?

6 OUTREACH DIRECTOR KAPLAN: Just to highlight
7 something commissioners and I said about the Spanish and
8 providing feedback, and this is something I've talked
9 with Raul about around just a feedback loop with
10 interpretation. So I think we'll want to integrate that
11 into -- it's not in this document. But as we do have
12 these meetings with interpreters, how we can solicit
13 feedback from the public and how it's going also and kind
14 of working that into -- with all of the processes for
15 these meetings and what can be improved.

16 COMMISSIONER AKUTAGAWA: Neal. Sorry.

17 COMMISSIONER FORNACIARI: I just want to clarify, is
18 the Language Access Committee bringing this
19 recommendation forward?

20 COMMISSIONER FERNANDEZ: That was my -- that was on
21 my list, too. I'm like, are we doing it as a -- I think
22 it should be as a Public Input Design? I don't know. I
23 wasn't sure if it's going to be Public Input Design or if
24 it's going to be Language Access. And I think we're
25 bringing it forward to the Public Input Design Committee

1 first. So it kind of makes sense to maybe discuss it
2 then. I don't know. I mean, Linda and I can still
3 present it wherever it's going to be discussed. But if
4 right now, we're at a point where we're asking the rest
5 of the committee members what they want to do, it seems
6 like it would be more appropriate to be discussed during
7 the Public Input Design portion of it.

8 COMMISSIONER AKUTAGAWA: I believe these
9 recommendations are very specific to public input
10 meetings. Jane.

11 COMMISSIONER ANDERSEN: They are. I totally agree.
12 However, given the length of time going through how we're
13 actually organizing the input meetings, what I would do
14 is request the Chair to then immediately follow by the
15 public Language Access because they dovetail. So that
16 way you have -- people know there's a bit of a
17 separation, but they're the same thing because it's a
18 little too much information to really go over all of
19 this. And they're all important. And I would hate for
20 one of them to kind of get the short shrift.

21 So that's what I would do. And then Neal or whoever
22 is going to hand it over would say, well, and now over
23 the last part of our input is Language Access. And if we
24 could just go to the Language Access Subcommittee report
25 and they get -- so that would be my recommendation like

1 that.

2 COMMISSIONER FERNANDEZ: Jane, what was that again?
3 The Chair should have been paying attention to this.

4 CHAIR AHMAD: I was paying attention because you
5 wanted to have it, like, maybe -- how about if you --

6 COMMISSIONER ANDERSEN: Like you follow.

7 COMMISSIONER FERNANDEZ: Or maybe Linda and I just
8 do a pass when we start doing nine, we can do a pass and
9 we'll talk about it later. And then when it gets to 211,
10 which is the Public Input Design Committee.

11 COMMISSIONER ANDERSEN: Yeah. They say, yeah, we
12 have -- well, unless we have something also to talk about
13 that isn't the public input meetings, like, announcing
14 how many COI -- the COI in different languages blah blah.
15 But and say now we have a -- we have a much more
16 important -- or not important, but another a significant
17 item to cover which we'll cover right after such and
18 such. Right after whatever number it is.

19 COMMISSIONER AKUTAGAWA: I think what I'm hearing,
20 Jane, is that you're suggesting that we combine are -- in
21 a sense, it's almost like we're combining but not
22 combining. So public input design would give their
23 report, but so that it doesn't seem like it's one very
24 long Public Input Design Committee report to then say,
25 okay, the Language Access Committee will immediately

1 report separately. But it's kind of sort of under the
2 Public Input Design Committee report.

3 COMMISSIONER ANDERSEN: Exactly. It's part of it,
4 but it is because you two are essentially reporting.
5 Now, unless we want to say, oh, no, this was totally
6 submitted to this subcommittee. This subcommittee is
7 submitting all of this at the time. I think there'll be
8 more discussion about the language interpretation, which
9 might necessarily not be for always -- it could be just
10 strictly input. That's why I'm saying -- that's why I
11 thought that.

12 COMMISSIONER AKUTAGAWA: I think --

13 COMMISSIONER ANDERSEN: Again, if the whole group
14 thinks that it should be all one, then go ahead.

15 COMMISSIONER AKUTAGAWA: I would like to actually
16 perhaps for clarification, check with Marian, because I
17 don't want to do anything that would seem like we're kind
18 of combining the --

19 MS. JOHNSTON: The order in which you take up items
20 is totally within the discretion of the Chair. So you
21 can decide you're going to have one followed immediately
22 by the other.

23 COMMISSIONER FERNANDEZ: Okay, so maybe we'll do it
24 that way. Jane, where when it gets to the Language
25 Access, we'll just say we're going to talk about it

1 later.

2 COMMISSIONER ANDERSEN: Unless you again, because
3 when you're chair, you can say, okay, you're committee
4 and you say, we want to talk about whatever it is
5 something else and say, now we'd like to continue our
6 committee report immediately following the public input
7 because as it directly relates to that. And then --

8 COMMISSIONER ANDERSEN: Okay. Got it.

9 COMMISSIONER ANDERSEN: -- to move on.

10 COMMISSIONER FERNANDEZ: Sounds good.

11 COMMISSIONER AKUTAGAWA: Patricia.

12 COMMISSIONER SINAY: So I made two recommendations
13 for this document. Will they be taken up here or do we
14 need to take them up again at the full committee? So
15 will the -- is this document going as is or with the
16 recommendations, voting or whatever we need to do before
17 it goes to the full committee. Because that was kind of
18 the purpose of having this committee, was that we would
19 actually make recommendations here before we took it to
20 the other one.

21 COMMISSIONER FERNANDEZ: Okay, Patricia, yours was
22 the fifty percent, right? Fifty percent of the slots,
23 right?

24 COMMISSIONER AKUTAGAWA: Fifty percent instead of
25 releasing all at the five-day mark.



1 COMMISSIONER SINAY: Right. And also, we need to be
2 clear. It's kind of the table 12 -- I mean, table 2.
3 Table 12, you have twelve tables now. Table 2 is a
4 little confusing because everyone's going to
5 automatically look at their zone and say, but wait,
6 Spanish is the number one language in San Diego. And so
7 it just -- I get that whole description up above, but --

8 COMMISSIONER AKUTAGAWA: I think your recommendation
9 is to put somewhere --

10 COMMISSIONER SINAY: At least --

11 COMMISSIONER AKUTAGAWA: -- table that this is at
12 least a minimum, there could.

13 COMMISSIONER SINAY: Yeah, that zones can -- you can
14 request additional translation for those zones because I
15 just see each group going, wait -- I'm just thinking of
16 like Imperial County looking at K and being like, wait,
17 but we're eighty percent Spanish speakers. I don't get
18 this, but compared to the rest of the state, your number
19 is really small. And so that's where it gets lost.

20 COMMISSIONER FERNANDEZ: And maybe we could also --
21 because in the front page we did this on purpose, Linda,
22 is we put that this is just for the virtual public
23 meetings because if it changes, we're probably going
24 to -- for sure we're going to change whatever methods
25 we're using moving forward. So maybe we again, on table

1 2 reemphasize that it's virtual, so -- meaning you can
2 attend whatever meeting you want to. So that way we
3 capture both of them.

4 And then the other thing, Marcy, on this one we have
5 to -- I think you're the one that had it last on page 2,
6 when we less than 100,000, we put Armenian and then
7 Farsi. And so I noted Persian. So I don't want to
8 confuse anyone. Can we just do like Farsi/Persian on
9 that one? And then also on table 2, that way we're
10 consistent, please. Thank you. I should have done
11 better at my review.

12 Okay. So do we want to the two -- in terms of the
13 fifty percent, instead of releasing -- are there any
14 other comments regarding that proposal instead of
15 releasing all of the open slots five business days prior?
16 Patricia recommended releasing fifty percent in case we
17 have some late -- people that sign up late. Any comment?
18 Jane gets it.

19 COMMISSIONER AKUTAGAWA: Actually, Alicia, I also
20 want to acknowledge that Trena had said that perhaps it
21 would help to know what the what's the latest -- how late
22 can we go before we cancel and get charged? So then --

23 COMMISSIONER FERNANDEZ: Okay.

24 COMMISSIONER AKUTAGAWA: So that could also be a
25 consideration is that we save all the spots until -- or



1 the fifty percent because we were also conscious that we
2 wanted to open up the additional slots if we need to, but
3 we could just find out what's the latest. And Marcy, I
4 think that depending on the contract we'll just have to
5 know, like, what's the latest we can wait until we get
6 charged before we get charged.

7 COMMISSIONER FERNANDEZ: Okay. And so that will be
8 like for the future because we can't really -- we won't
9 have that information by tomorrow or Friday. So that
10 will probably be at our next Public Input Design
11 Committee. We can have that information.

12 COMMISSIONER AKUTAGAWA: Is that something that we
13 could just acknowledge in the document that that's
14 something that we're just going to look into?

15 OUTREACH DIRECTOR KAPLAN: Yeah, I mean, I think --
16 sorry.

17 COMMISSIONER AKUTAGAWA: Go ahead, Marcy.

18 OUTREACH DIRECTOR KAPLAN: I think if we're
19 reframing it, though, that we're scheduling based on the
20 request. So it's more like, when is the latest we can
21 submit a request and I believe we have that in the
22 contract of how many days? Well, want to do --

23 COMMISSIONER FERNANDEZ: Oh, I'm sorry. Yes. I'm
24 sorry. You're talking about the interpreters. I was
25 talking about the whole -- our videographer and everyone

1 else that gets involved in all that. Yes. Yes. I'm
2 pretty sure that's -- oh, wait. You're right, Marcy,
3 that's a different contract. I haven't met that one.

4 COMMISSIONER AKUTAGAWA: So what we could say is
5 then, Patricia, we'll look at the contract, but we'll
6 save at least fifty percent up until whatever date that
7 we can cancel without getting charged. Would that be
8 okay? And then we'll just have to determine what that is
9 then.

10 COMMISSIONER SINAY: Is there also the flip side
11 that because there is a minimum, you may not be charged,
12 you'll still have to pay for it. So if that's the case,
13 then it'll be holding fifty percent. Never mind. I
14 don't want to confuse them.

15 COMMISSIONER AKUTAGAWA: Yeah, because I know --

16 COMMISSIONER FERNANDEZ: I know what you're talking
17 about, but I think that would be -- I don't know. That
18 would be like an extra level, I think. Right? Okay.

19 Okay. So we'll go forward with that one, and then
20 the other one was -- and then we'll add the language to
21 table 2. And then Trena's -- yeah. So that's built
22 in -- Trena, that's built into the fifty percent. Does
23 that sound good? Okay. But we'll make a few
24 modifications and then get that posted.

25 COMMISSIONER AKUTAGAWA: Looks like Marcy has a



1 comment.

2 OUTREACH DIRECTOR KAPLAN: So I think, again, just
3 going back to the how many days, because it's more about
4 us -- we would request by a certain amount of business
5 days before to the interpreter versus canceling. We're
6 not going to be requesting the interpreters like months
7 in advance and then canceling by five days.

8 COMMISSIONER AKUTAGAWA: Oh, I see what you're
9 saying. So if we decided that we wanted to wait until
10 three days prior to the meeting, then we would not
11 request the interpreters until three days prior to the
12 meeting.

13 OUTREACH DIRECTOR KAPLAN: Right. And I think
14 that's where we have that five business days because I
15 think that aligns with like ensuring with the contractor
16 that they're going to have enough time to be able to get
17 the language vendors. For Spanish, it's going to be --
18 certain languages where they have more interpreters will
19 likely be easier. But for some of the languages we want
20 to ensure, and that's why we have that, even just for our
21 regular business meetings no later than five business
22 days, so that it gives us enough time to be able to work
23 with our contractor -- with our vendor to have an
24 interpreter.

25 COMMISSIONER AKUTAGAWA: So what I'm hearing is that



1 regardless, if we're going to be able to provide it,
2 whether it's at fifty percent or it's a zero percent or
3 one hundred percent, we're going to -- if we need the
4 interpreters then we'll need to know. If we don't know
5 if we'll need the interpreters, we'll just have to take
6 the chance that they may or may not be available if it's
7 after five days.

8 OUTREACH DIRECTOR KAPLAN: I think let's say we're
9 not we don't have any requests for a language by that
10 five days, then we're not going to have it. I think
11 that's what you're saying in this document.

12 COMMISSIONER AKUTAGAWA: Right.

13 OUTREACH DIRECTOR KAPLAN: Well, let's say we have
14 fifteen requests for the language and we're at the five
15 days. Then we know we're going to have the language.
16 And I think in that case, we can hold the fifty percent
17 like Commissioner Sinay -- maybe looking at it that way,
18 or at least knowing that -- because I believe the
19 threshold is around five days, you can pull it up while
20 we're on here if we keep talking and look at what we've
21 notified them in the contract, if that's helpful.

22 COMMISSIONER AKUTAGAWA: Trena, I saw that you --

23 COMMISSIONER TURNER: I came off. I just wanted to
24 say that was helpful. The framing, the way Marcy's
25 talking about it addresses what my concern was, I think.

1 So what I do --

2 COMMISSIONER FERNANDEZ: Yeah.

3 COMMISSIONER TURNER: What I hear you basically say,
4 Marcy, is that if this is our desire, these are the
5 services we want to provide, we're asking for people to
6 notify ten business days out. However, on the -- from an
7 internal perspective, we're not requesting those
8 services, number one, until we get people that actually
9 say they want it, and we have that shorter amount --
10 okay. Got it.

11 COMMISSIONER FERNANDEZ: And what I was going to
12 say, at the end of the day, if there are -- if we end up
13 having like empty slots there, I'm sure there's going to
14 be people in the queue that haven't made an appointment.
15 So we can always just, like, slide them in or if somebody
16 is there and they have a later slot, we could take them
17 at that point as well. So I'm sure we'll be able to fill
18 it as long as there's people waiting in line.

19 CHAIR AHMAD: Great. Linda and Alicia, do you all
20 need anything else from the subcommittee for your
21 recommendation for this week's meeting?

22 COMMISSIONER AKUTAGAWA: No.

23 COMMISSIONER FERNANDEZ: No.

24 CHAIR AHMAD: Okay. So I will work with Neal to get
25 together a document that will highlight all of the



1 recommendations that we discussed in this meeting and ask
2 Fredy very nicely to have it posted for tomorrow or
3 Friday whenever the subcommittee is up to report. And
4 then we can bring forward those items to the full
5 Commission and go from there. And then also, Alicia and
6 Linda bringing forth their Language Access
7 recommendations as well. All right. Any last thoughts
8 before we go on to public comment? No.

9 PUBLIC COMMENT MODERATOR: I believe she's frozen.
10 Should I go to public comment?

11 CHAIR AHMAD: Am I frozen now?

12 PUBLIC COMMENT MODERATOR: No.

13 CHAIR AHMAD: No. Okay. Okay. Awesome. Yes.
14 Public comment, please. Thank you.

15 PUBLIC COMMENT MODERATOR: No problem.

16 In order to maximize transparency and public
17 participation in our process, the commissioners will be
18 taking public comment by phone. To call in dial the
19 telephone number provided on the livestream feed. It is
20 877-853-5247.

21 When prompted, enter the meeting ID number provided
22 on the livestream feed. It is 92806284546 for this
23 meeting. When prompted to enter a participant ID simply
24 press the pound key. Once you have dialed in, you'll be
25 placed in a queue. To indicate you wish to comment



1 please press star 9. This will raise your hand for the
2 moderator. When it's your turn to speak you will hear a
3 message that says, the host would like you to talk and
4 just press star 6 to speak.

5 If you would like to give your name, please state
6 and spell it for the record. You are not required to
7 provide your name to give public comment. Please make
8 sure to mute your computer or livestream audio to prevent
9 any feedback or distortion during your call. Once you
10 are waiting in the queue, be alert for when it is your
11 turn to speak. And again, please turn down the
12 livestream volume. And at this time we do not have
13 anyone in the queue.

14 CHAIR AHMAD: All right. Let's stand at ease for
15 about two minutes to give folks a chance to dial in.

16 COMMISSIONER FERNANDEZ: Isra, I was away for a
17 little bit. Did we decide on how long the meetings were
18 going to be? I wasn't here for that part.

19 CHAIR AHMAD: I believe we heard six hours of public
20 input time, 7.5 hours, just for that first June 10th
21 meeting. And we can adjust that based off of the dry run
22 to see if there's that lag time in between public
23 comments and et cetera, that we haven't considered at
24 this point.

25 COMMISSIONER FERNANDEZ: Thank you.



1 PUBLIC COMMENT MODERATOR: And the instructions are
2 complete on the screen, Chair.

3 CHAIR AHMAD: All right. With that, again, folks
4 will have an opportunity to comment on this
5 recommendation as we haven't decided anything. It's just
6 a recommendation to the full Commission for
7 consideration. I will get this document to Fredy tonight
8 for posting and we have our full Commission meeting
9 starting tomorrow at 9:30 a.m. It will run through
10 Friday, and so we hope folks can join us there.

11 And with that, this meeting is adjourned.

12 (Whereupon, the Public Input meeting adjourned
13 at 8:00 p.m.)

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CERTIFICATE OF TRANSCRIBER

I certify that the foregoing is a correct transcript, to the best of my ability, of the videoconference recording of the proceedings provided by the California Citizens Redistricting Commission.

June 21, 2023

SUSAN PATTERSON